



DISTRICT PEST CONTROL LTD

CORPORATE RISK ASSESSMENT & METHOD STATEMENT

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1. CORPORATE HEALTH & SAFETY POLICY FOR SELF-EMPLOYED CONTRACTORS

Policy Statement

District Pest Control Ltd is committed to ensuring, so far as is reasonably practicable, the health, safety and welfare of all persons who may be affected by its activities, including self-employed contractors, customers, members of the public, visitors, domestic animals, non-target species and the wider environment.

The Company recognises that self-employed contractors play a critical role in the delivery of pest management services and therefore requires all contractors engaged on behalf of District Pest Control Ltd to operate to standards equivalent to those expected of employees.

This policy applies to all self-employed contractors undertaking work on behalf of District Pest Control Ltd throughout Northern Ireland, the Republic of Ireland and any other areas where services are provided.

1. POLICY OBJECTIVES

District Pest Control Ltd aims to:

- Prevent accidents, incidents and work-related ill health.
- Ensure compliance with all relevant health and safety legislation.
- Promote a positive safety culture.
- Reduce environmental impacts arising from pest management activities.
- Protect customers, members of the public and vulnerable persons.
- Promote Integrated Pest Management (IPM) principles.
- Ensure competent delivery of pest management services.
- Prevent pollution and environmental harm.
- Promote continual improvement in health and safety performance.

2. CONTRACTOR RESPONSIBILITIES

All self-employed contractors engaged by District Pest Control Ltd shall:

Competency

- Hold relevant pest management qualifications.
- Maintain professional competency.
- Attend refresher training where required.
- Operate within the limits of their competence.

Insurance

Maintain valid:

- Public Liability Insurance.
- Professional Indemnity Insurance (where applicable).
- Employers Liability Insurance where legally required.

Evidence of insurance shall be provided upon request.

Compliance

Contractors shall comply with:

- Health and Safety at Work (Northern Ireland) Order 1978.
- Safety, Health and Welfare at Work Act 2005 (ROI).
- COSHH Regulations.
- Biocidal Products Regulations.
- CRRU Best Practice Guidance.
- Environmental legislation.
- District Pest Control Ltd policies and procedures.

3. SAFE SYSTEMS OF WORK

Contractors shall:

- Follow approved Risk Assessments.
- Follow approved Method Statements.
- Conduct Dynamic Risk Assessments.
- Follow COSHH Assessments.
- Follow manufacturer instructions.
- Follow treatment-specific procedures.
- Implement Integrated Pest Management principles.

Work shall only proceed where risks can be adequately controlled

4. AUTHORITY TO STOP WORK

District Pest Control Ltd empowers all contractors to stop work immediately where:

- Unsafe conditions exist.
- Public safety is compromised.
- Environmental contamination may occur.
- Aggressive or threatening behaviour is encountered.
- Structural instability is identified.
- Suspected asbestos containing materials are discovered.
- Protected species are identified.
- Safe access cannot be achieved.
- Weather conditions create unacceptable risks.

No contractor shall be disadvantaged for making a genuine safety-based stop work decision.

5. DYNAMIC RISK ASSESSMENT

Prior to commencing any task, contractors shall assess:

Premises

- Safe access.
- Safe egress.
- Structural condition.
- Lighting levels.
- Electrical hazards.
- Trip hazards.

Occupants

- Children.
- Elderly persons.
- Vulnerable persons.
- Domestic animals.
- Visitors.

Environmental Factors

- Weather.
- Watercourses.
- Surface drains.
- Protected habitats.
- Wildlife activity.
- Public access.

Treatment Factors

- Correct pest identification.
- Correct product selection.
- COSHH requirements.
- PPE requirements.

Where conditions change, a new Dynamic Risk Assessment shall be completed.

6. LONE WORKING

Contractors frequently operate alone and shall:

- Carry a charged mobile phone.
- Maintain communication throughout the working day.
- Notify a responsible person of their schedule.
- Report concerns immediately.
- Leave any location where they feel unsafe.

Work shall cease where personal safety cannot be maintained.

7. PERSONAL PROTECTIVE EQUIPMENT

Contractors are responsible for providing, maintaining and replacing their own PPE.

Minimum PPE requirements may include:

- Safety footwear.
- Nitrile gloves.
- Safety spectacles.
- Respiratory protective equipment.
- Protective coveralls.
- High visibility clothing.

PPE shall be inspected before use and replaced if damaged.

8. VEHICLE SAFETY

Contractors shall ensure:

- Vehicles are roadworthy.
- Valid insurance is maintained.
- Pesticides are securely stored.
- Spill kits are carried.
- Safety Data Sheets are accessible.
- Loads are secured.
- Vehicles are kept clean and organised.

No pesticides shall be stored alongside food or drink.

9. ENVIRONMENTAL PROTECTION

District Pest Control Ltd requires contractors to:

- Protect wildlife and non-target species.
- Prevent pollution.
- Prevent contamination of drains and watercourses.
- Follow Environmental Risk Assessments.
- Follow Integrated Pest Management principles.
- Minimise pesticide usage where possible.
- Retrieve rodent carcasses where reasonably practicable.

Environmental protection shall take precedence over pesticide application where risks cannot be adequately controlled.

10. NON-TARGET SPECIES PROTECTION

Contractors shall consider:

- Domestic pets.
- Livestock.
- Birds of prey.
- Hedgehogs.
- Bats.
- Nesting birds.
- Protected species.

Rodenticides shall only be deployed where risks to non-target species have been assessed and controlled.

11. WASTE MANAGEMENT

Contractors shall:

Hazardous Waste

Dispose of:

- Rodenticides.
- Pesticides.
- Contaminated PPE.
- Contaminated absorbents.

through authorised waste disposal routes.

Non-Hazardous Waste

Dispose of:

- Packaging.
- Cardboard.
- General waste.

through approved waste collection facilities.

Waste Transfer Notes and disposal records shall be retained where required by legislation.

12. INCIDENT REPORTING

All accidents, incidents, dangerous occurrences and near misses shall be reported immediately and no later than 24 hours after occurrence.

Reports shall be submitted to:

info@districtpestcontrol.co.uk

Examples include:

- Chemical spills.
- Vehicle collisions.
- Ladder incidents.
- Dog bites.
- Public complaints.
- Wildlife exposure.
- Environmental incidents.
- Aggressive behaviour.

13. CONFIDENTIALITY & DATA PROTECTION

Contractors shall:

- Protect customer information.
- Protect treatment reports.
- Protect photographs.
- Protect monitoring records.
- Comply with GDPR requirements.
- Use information only for authorised business purposes.

Unauthorised disclosure of information may result in termination of contractor arrangements.

14. MONITORING & REVIEW

District Pest Control Ltd may monitor contractor performance through:

- Site audits.
- Treatment reviews.
- Customer feedback.
- Incident investigations.
- Environmental audits.
- Documentation reviews.

Failure to comply with company requirements may result in suspension or termination of contractor approval.

DIRECTOR'S COMMITMENT

District Pest Control Ltd is committed to maintaining the highest standards of health, safety, environmental protection and professional pest management practices. All contractors are expected to support this commitment through safe working practices, compliance with company procedures and continual improvement.

Signed:

Damian Gavin

Director

District Pest Control Ltd

Date: 29 August 2025

Review Date: 29 August 2026

3. SCOPE OF WORKS

Purpose

This document defines the permitted scope of pest management activities undertaken by self-employed contractors operating on behalf of District Pest Control Ltd.

The purpose of this section is to clearly establish the operational boundaries of work activities, identify prohibited activities and ensure all services are delivered safely, competently and in accordance with applicable health, safety, environmental and pest management legislation throughout Northern Ireland and the Republic of Ireland.

All works shall be carried out in accordance with:

- Health and Safety at Work (Northern Ireland) Order 1978
- Safety, Health and Welfare at Work Act 2005 (ROI)
- Control of Substances Hazardous to Health Regulations
- Biocidal Products Regulation (EU) No. 528/2012
- Control of Pesticides Regulations
- CRRU Code of Best Practice
- Integrated Pest Management Principles (IPM)
- Environmental Protection Legislation
- District Pest Control Ltd Policies, Risk Assessments and Safe Systems of Work

PERMITTED PEST MANAGEMENT ACTIVITIES

Approved contractors may undertake the following pest management activities following completion of a suitable risk assessment, dynamic risk assessment and COSHH review where applicable.

Rodent Control

Management and control of:

- Brown Rats (*Rattus norvegicus*)
- Black Rats (*Rattus rattus*)
- House Mice (*Mus musculus*)

Activities may include:

- Site inspections
- Pest identification
- Monitoring programmes
- Non-toxic monitoring
- Mechanical trapping
- Rodenticide application where justified
- Bait station installation
- Bait station servicing
- Carcass retrieval
- Proofing recommendations
- Environmental assessments
- Integrated Pest Management programmes

Crawling Insect Control

Management and control of:

- Cockroaches
- Bed Bugs
- Fleas
- Ants
- Pharaoh Ants
- Stored Product Insects (where appropriate)
- Silverfish
- Booklice

Activities may include:

- Inspection
- Identification
- Monitoring
- Targeted insecticide application
- Non-chemical control measures
- Customer advice
- Proofing recommendations

Flying Insect Control

Management and control of:

- Flying Ants
- Cluster Flies
- House Flies
- Bluebottles
- Greenbottles
- Fruit Flies
- Drain Flies
- Moths

Activities may include:

- Inspection
- Identification
- Monitoring
- Targeted treatment
- Source identification
- Hygiene recommendations
- Proofing recommendations

Wasp Nest Treatments

Management and treatment of:

- Common Wasps
- German Wasps

Activities may include:

- Nest identification
- Risk assessment
- Treatment planning
- Ground level treatment
- Internal loft treatments
- Follow-up inspections

Minor Pest Proofing

Minor proofing activities may include:

- Installation of rodent mesh
- Air brick protection
- Small gap sealing
- Door brush installation
- Pipe entry sealing
- Minor exclusion works

Proofing activities shall remain within the competency of the technician and shall not involve construction activities requiring specialist trades.

EXCLUDED ACTIVITIES

The following activities are strictly prohibited under this RAMS and shall not be undertaken by self-employed contractors operating on behalf of District Pest Control Ltd.

Bird Control Operations

The following activities are prohibited:

- Bird proofing at height
- Bird netting installations
- Bird wire systems
- Bird spike installations
- Bird trapping
- Bird culling
- Falconry services
- Bird nest removals
- Work involving protected birds
- Work involving bird licences

Any bird-related enquiries shall be referred directly to District Pest Control Ltd management.

Working at Height

The following activities are prohibited:

- Roof access
- Roof inspections
- Roof ladder use
- Fragile roof work
- Mobile elevated work platforms (MEWPs)
- Scaffold work
- Rope access
- Elevated external treatments
- Tree climbing
- Chimney access

Only internal ladder use is permitted where:

- The ladder is inspected before use.
- Safe footing can be maintained.
- Three points of contact are maintained.
- The work can be completed safely from the ladder.

Confined Space Entry

Contractors shall not enter:

- Sewers
- Utility tunnels
- Underground chambers
- Manholes
- Tanks
- Silos
- Crawl spaces deemed confined spaces

unless specifically authorised and trained under separate confined space procedures.

Electrical Works

Contractors shall not:

- Modify electrical systems.
- Remove electrical covers.
- Carry out electrical repairs.
- Isolate electrical systems unless authorised.

Structural Works

Contractors shall not undertake:

- Building alterations
- Structural modifications
- Roofing repairs
- Joinery works beyond minor proofing
- Excavation works
- Drainage modifications

INSECTICIDE & BIOCIDES USE

Where pesticide use is necessary:

- Integrated Pest Management shall be applied first.
- Non-chemical solutions shall be considered before chemical treatment.
- Products shall only be used in accordance with the product label.
- COSHH assessments shall be reviewed before use.
- Only approved products may be used.
- Appropriate PPE shall be worn.

The use of pesticides shall always be proportionate, justified and documented.

ENVIRONMENTAL PROTECTION REQUIREMENTS

Environmental protection is a fundamental requirement of all operations.

Contractors shall ensure that treatments do not result in contamination of:

- Surface water
- Groundwater
- Watercourses
- Rivers
- Streams
- Ponds
- Lakes

- Reservoirs
- Drainage systems
- Surface water gullies
- Agricultural land
- Sensitive habitats

Drain & Watercourse Protection

Prior to treatment technicians shall assess:

- Surface water drains
- Foul water drains
- Watercourses
- Ditches
- Rivers
- Ponds
- Streams
- Flood zones

Where contamination risks cannot be adequately controlled:

WORK SHALL NOT PROCEED

Pollution Prevention Measures

Contractors shall:

- Carry spill response materials.
- Prevent pesticide entry into drains.
- Prevent contamination of watercourses.
- Prevent contamination of foodstuffs.
- Prevent contamination of animal feed.
- Prevent contamination of livestock areas.
- Prevent contamination of sensitive habitats.

INTEGRATED PEST MANAGEMENT REQUIREMENT

District Pest Control Ltd operates an IPM First Policy.

The treatment hierarchy shall be:

1. Pest Identification
2. Inspection
3. Environmental Assessment
4. Proofing
5. Hygiene Improvements

6. Habitat Modification
7. Monitoring
8. Mechanical Control
9. Non-Toxic Monitoring
10. Targeted Biocide Application
11. Review & Retrieval

Rodenticides and insecticides shall not be considered the primary control measure where a suitable non-chemical alternative exists.

29. INTEGRATION OF BAIT MANAGEMENT INTO RISK ASSESSMENT PROCESS

Purpose

District Pest Control Ltd incorporates bait station management, Integrated Pest Management (IPM), site mapping and rodenticide retrieval procedures into its operational risk assessment framework to ensure:

- Safe use of rodenticides
- Public protection
- Environmental protection
- CRRU compliance
- Food safety compliance
- Reduction of unnecessary pesticide use
- Traceability and audit compliance

These controls form part of:

- COSHH assessments
- Environmental risk assessments
- Site-specific risk assessments
- Dynamic risk assessments
- Commercial pest control inspections

30. RISK ASSESSMENT PROCESS FLOW

Stage 1 – Site Inspection

Technician assesses:

- Rodent activity
- Access points
- Environmental conditions
- Public access
- Food risks

- Wildlife risks
- Watercourses
- Vulnerable persons
- Existing proofing defects

Information recorded digitally through the operational app system.

Stage 2 – Risk Identification

Potential risks identified may include:

Hazard	Example
Public access to bait	Children/pets
Food contamination	Commercial kitchens
Wildlife exposure	Birds of prey
Environmental contamination	Drains/watercourses
Bait tampering	Public areas
Excessive rodenticide use	Poor monitoring
Missing bait stations	Inadequate mapping

Stage 3 – Control Measures Selection

The technician applies the hierarchy of control using IPM principles.

Priority order:

1. Prevention
2. Proofing
3. Hygiene improvements
4. Non-toxic monitoring
5. Trapping
6. Targeted rodenticide use

Rodenticides are only introduced where justified.

31. BAIT STATION CONTROLS WITHIN RISK ASSESSMENT

Required Control Measures

Site Mapping

- Bait points numbered
- Locations recorded
- Site diagrams maintained
- Digital records retained

Tamper Protection

- Lockable bait stations
- Secure fixing
- Restricted access placement
- Warning labels

Environmental Controls

- Watercourse protection
- Wildlife protection
- Controlled bait quantities
- Carcass retrieval

Monitoring Controls

- Regular inspections
- Bait take recording
- Photographic evidence
- Retrieval documentation

Retrieval Controls

- Removal of excess bait
- Removal of unused stations
- Contract-end retrieval
- Disposal controls

Activity	Hazard	Persons at Risk	Initial Risk	Controls	Residual Risk
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External rodent baiting	Child access to bait	Public/children	High	Locked tamper-resistant bait station, site mapping, warning labels	Low
Rodenticide use	Wildlife poisoning	Birds/pets	High	CRRU targeted baiting, retrieval procedures, monitoring	Low
Food premises baiting	Food contamination	Customers/staff	High	Controlled placement, monitoring-only approach where possible	Low
Bait station management	Missing stations	Technicians/customers	Medium	Numbered site plans, digital audit trail	Low

33. DYNAMIC RISK ASSESSMENT REQUIREMENT

Before placing bait, technicians must assess:

- Presence of children
- Pets
- Public access
- Drainage systems
- Weather conditions
- Evidence of wildlife
- Food production risks
- Site security
- Customer interference risks

Where risks cannot be adequately controlled:

- Toxic baiting shall not proceed
- Alternative IPM methods should be considered

34. IPM AS A RISK REDUCTION MEASURE

Integrated Pest Management is considered a primary risk reduction strategy.

The IPM approach reduces:

- Environmental risks
- Public exposure risks
- Wildlife poisoning
- Resistance development
- Excessive chemical dependency

Non-toxic monitoring should be considered before toxic baiting wherever reasonably practicable.

35. DIGITAL RECORDING AS PART OF RISK CONTROL

The operational app system supports the risk assessment process through:

- Site diagrams
- Photo uploads
- GPS-linked visits
- Bait point tracking
- Inspection history
- Technician notes
- Audit records
- Retrieval records

This provides:

- Traceability
- Audit evidence
- Customer transparency
- Compliance monitoring

36. MANAGEMENT REVIEW PROCESS

District Pest Control Ltd reviews:

- Bait usage trends
- Environmental incidents
- Missing bait stations
- Customer complaints
- Wildlife incidents
- Technician compliance
- Retrieval records
- IPM effectiveness

Reviews may result in:

- Additional controls
- Revised procedures
- Additional training
- Reduction in toxic bait usage

37. OVERALL RISK MANAGEMENT PRINCIPLE

Rodenticide use shall be justified, proportionate, monitored, documented and reduced wherever possible through Integrated Pest Management principles.

Applicable Guidance:

Campaign for Responsible Rodenticide Use
British Pest Control Association
Health and Safety Executive for Northern Ireland

38. PUBLIC AREA RISK CONSIDERATIONS

Public Area Definition

For operational pest control purposes, a public area is any location where members of the public, visitors, customers or non-authorised persons may reasonably gain access.

This includes:

- Footpaths
- Retail areas
- Car parks
- Shared alleyways
- Bin storage areas
- Public parks
- Commercial entrances
- External building perimeters
- Housing developments
- Apartment communal areas
- Schools
- Playgrounds
- Healthcare premises
- Public toilets
- Hospitality venues
- Food premises

- Loading bays
- Public gardens

39. ADDITIONAL RISK PROFILE FOR PUBLIC AREAS

Public areas present elevated operational risk due to:

Risk Factor	Example
Uncontrolled public access	Passers-by
Children	Curiosity/contact risk
Pets	Bait consumption
Vandalism	Tampering with bait stations
Theft	Removal of bait stations
Food contamination	Commercial premises
Public complaints	Visibility of treatments
Trip hazards	Poorly positioned stations
Wildlife exposure	Birds and non-target animals

Overall Public Area Risk Profile: HIGH

40. REQUIRED PUBLIC AREA CONTROL MEASURES

Before Treatment

Technicians should:

- Assess public footfall
- Assess child access risks
- Assess pet access risks
- Assess environmental sensitivity
- Assess likelihood of tampering
- Consider non-toxic options first
- Assess lighting and visibility
- Consider alternative treatment methods

41. PUBLIC AREA BAIT STATION CONTROLS

Where toxic baiting is justified:

Mandatory controls should include:

- Tamper-resistant bait stations
- Locked stations
- Secured/fixed stations where appropriate
- Clearly numbered stations
- Site mapping
- Minimal bait quantities
- Concealed positioning where safe
- Regular inspections
- Retrieval procedures

Open baiting in public areas should be avoided unless exceptional circumstances exist and additional controls are implemented.

42. SIGNAGE & PUBLIC WARNING CONTROLS

Signage may be required where:

- Public access exists
- Commercial premises are treated
- Rodenticides are deployed
- Fogging/spraying operations occur

Signage should include:

- Warning notices
- Do not touch instructions
- Emergency contact information
- Re-entry instructions where applicable

43. CHILD & PET PROTECTION

Special consideration shall be given where:

- Schools exist nearby
- Residential housing is present
- Dog walking routes exist
- Public parks are adjacent
- Vulnerable persons may access the area

Additional controls may include:

- Increased inspection frequency

- Additional bait security
- Elevated bait placement where appropriate
- Monitoring-only approach
- Trap alternatives
- Non-toxic monitoring blocks

44. NON-TARGET WILDLIFE CONTROLS

Technicians must consider:

- Birds of prey
- Hedgehogs
- Foxes
- Domestic pets
- Livestock
- Urban wildlife

Controls include:

- Controlled bait placement
- Carcass retrieval
- Reduced baiting duration
- Monitoring activity closely
- Removal of redundant bait
- Avoiding open exposure

45. PUBLIC AREA IPM APPROACH

In public access areas, Integrated Pest Management principles become higher priority.

Preferred hierarchy:

1. Proofing
2. Hygiene improvements
3. Waste control
4. Non-toxic monitoring
5. Trapping
6. Limited targeted rodenticide use

Rodenticide use should be:

- Proportionate
- Time limited
- Justified
- Monitored
- Recorded

46. PUBLIC AREA DYNAMIC RISK ASSESSMENT

Technicians must reassess risks during every visit including:

- Increased public activity
- Damaged bait stations
- Signs of tampering
- Missing stations
- Children present
- Loose domestic animals
- Weather impacts
- Flooding risks
- Construction activity
- Public complaints

Where risks increase beyond acceptable levels:

- Bait should be removed
- Alternative controls considered
- Work suspended where necessary

47. EXAMPLE PUBLIC AREA RISK ASSESSMENT ENTRY

Activity	Hazard	Persons at Risk	Initial Risk	Controls	Residual Risk
External baiting near retail premises	Child access to bait	Public/children	High	Locked tamper-resistant station, site map, inspections	Low
Commercial perimeter baiting	Wildlife exposure	Birds/pets	High	Targeted baiting, retrieval procedures	Low
Monitoring in communal alleyway	Vandalism/tampering	Public	Medium	Fixed stations, concealed placement	Low
Public food premises treatment	Food contamination	Customers/staff	High	Controlled placement and IPM approach	Low

48. MANAGEMENT & AUDIT CONTROLS

District Pest Control Ltd may audit:

- Public area site maps
- Bait station positioning
- Photographic evidence
- Inspection frequency
- Customer complaints
- Tamper incidents
- Retrieval records
- Technician compliance

49. PUBLIC SAFETY PRINCIPLE

Public safety, environmental protection and non-target species protection shall take priority over pesticide application wherever reasonably practicable.

Applicable Guidance:

Campaign for Responsible Rodenticide Use
Health and Safety Executive for Northern Ireland
British Pest Control Association

Business: District Pest Control Ltd

Author: Damian Gavin

monitoring of the site etc over a 12 month period etc

50. SITE MONITORING & REVIEW PROGRAMME

12-Month Pest Management Monitoring Structure

District Pest Control Ltd operates a continuous monitoring and review process for commercial and higher-risk domestic pest control sites.

The purpose of monitoring is to:

- Identify pest activity trends
- Reduce reliance on rodenticides
- Support Integrated Pest Management (IPM)
- Protect public health
- Protect non-target species
- Maintain food safety standards
- Ensure CRRU compliance
- Support environmental protection
- Maintain audit-ready treatment records

Monitoring programmes may operate over:

- Monthly cycles
- Quarterly cycles
- Biannual cycles

- Continuous annual contracts

51. 12-MONTH SITE MONITORING OBJECTIVES

Monitoring programmes are designed to:

Objective	Purpose
Early pest detection	Prevent infestation escalation
Activity trend analysis	Identify recurring risks
Reduction of toxic bait use	Promote IPM
Environmental monitoring	Protect wildlife and watercourses
Proofing identification	Reduce access opportunities
Customer education	Improve hygiene and prevention
Compliance auditing	Maintain records and standards
Bait reduction and retrieval	Minimise environmental exposure

52. SITE MONITORING PROCESS

Initial Site Survey

The first inspection should include:

- Full site inspection
- Risk assessment
- Environmental assessment
- Activity identification
- Proofing assessment
- Hygiene assessment
- Public access review
- Wildlife risk review
- Site mapping
- Bait point numbering

The inspection establishes:

- Baseline activity levels
- Site risk profile
- Monitoring requirements
- Treatment justification

53. MONITORING FREQUENCY

Monitoring frequency should reflect:

- Site risk
- Pest activity
- Food risk
- Public access
- Environmental sensitivity
- Customer requirements

Example Monitoring Schedule

Site Type	Typical Frequency
Food premises	Monthly
Restaurants	Monthly
Warehouses	6–8 weekly
Retail units	Quarterly
Domestic monitoring	Quarterly / reactive
High-risk sites	Increased frequency

54. MONTHLY MONITORING ACTIVITIES

Technicians may complete:

- Bait station inspection
- Non-toxic monitor inspection
- Rodent activity assessment
- Proofing review
- Drain inspection
- Hygiene observations
- Carcass retrieval
- Trap inspection
- Environmental assessment
- Public safety assessment
- Tamper inspection
- Site photographs
- Customer communication

55. MONITORING RECORDS

Digital records may include:

- Site maps
- Bait station records
- Inspection dates
- Technician notes
- Activity levels
- Product usage
- Photographs
- Environmental observations
- Recommendations
- Proofing advice
- Trend analysis

Records are maintained within the operational app system.

56. TREND ANALYSIS & REVIEW

Over the 12-month period, the company may analyse:

Monitoring Area	Purpose
Bait uptake	Identify infestation trends
Repeat activity	Assess treatment effectiveness
Seasonal patterns	Predict increased activity
Proofing failures	Identify recurring entry points
Environmental risks	Reduce contamination
Customer compliance	Assess recommendations
Wildlife risks	Reduce secondary poisoning

Trend monitoring supports reduction in unnecessary pesticide use.

57. BAIT REDUCTION & RETRIEVAL STRATEGY

As activity reduces, technicians should consider:

- Reducing bait quantities
- Transitioning to non-toxic monitoring
- Increasing proofing recommendations
- Removing unnecessary toxic bait
- Retrieving redundant bait stations

Rodenticide use should not continue indefinitely without justification.

58. NON-TOXIC MONITORING PHASE

Where infestation levels reduce, sites may transition to:

- Non-toxic monitoring blocks
- Mechanical trapping
- Environmental monitoring
- Increased inspections
- Proofing maintenance

This approach supports:

- CRRU compliance
- Environmental protection
- Reduced secondary poisoning
- Improved sustainability

59. ANNUAL SITE REVIEW

At least annually, District Pest Control Ltd should review:

- Site risk profile
- Pest activity history
- Product usage
- Baiting justification
- Environmental risks
- Public access risks
- IPM effectiveness
- Technician records
- Customer recommendations
- Proofing effectiveness

The annual review may result in:

- Reduced baiting
- Increased monitoring
- Site redesign
- Additional proofing
- Contract amendments
- Revised inspection frequencies

60. SITE AUDIT & COMPLIANCE REVIEW

Commercial monitoring contracts may be audited through:

- Digital inspection review
- Photograph verification
- Site plan review
- Technician audits
- Bait point audits
- Customer feedback
- Environmental compliance review
- Retrieval verification

61. RISK PROFILE – LONG TERM SITE MONITORING

Hazard	Initial Risk	Controls Applied	Residual Risk
Excessive long-term baiting	High	Monitoring review and IPM	Low
Public exposure	High	Tamper-resistant stations	Low
Wildlife exposure	High	Retrieval and targeted baiting	Low
Missing bait stations	Medium	Site maps and audits	Low
Food contamination	High	Controlled monitoring programme	Low
Environmental contamination	High	Reduced baiting and inspections	Low

62. CONTINUAL IMPROVEMENT PRINCIPLE

Monitoring programmes should progressively reduce infestation risks while minimising reliance on toxic rodenticides through Integrated Pest Management principles.

63. MANAGEMENT REVIEW OF MONITORING PROGRAMMES

District Pest Control Ltd may periodically review:

- Monitoring trends
- Technician performance
- Customer complaints
- Environmental incidents

- Bait usage levels
- Retrieval compliance
- Public safety concerns
- CRRU compliance standards

This supports continual operational improvement.

Applicable Guidance:

Campaign for Responsible Rodenticide Use
British Pest Control Association
Health and Safety Executive for Northern Ireland

ENVIRONMENTAL STEWARDSHIP STATEMENT

District Pest Control Ltd is committed to reducing reliance on pesticides and promoting sustainable pest management practices.

The company shall prioritise:

- Prevention
- Exclusion
- Proofing
- Monitoring
- Non-toxic control measures
- Wildlife protection
- Environmental protection
- Pollution prevention
- Responsible waste disposal

The protection of public health, non-target species and the environment shall take precedence over pesticide application wherever reasonably practicable

4. RESPONSIBILITIES

4.1 DISTRICT PEST CONTROL LTD RESPONSIBILITIES

District Pest Control Ltd shall, so far as is reasonably practicable:

- Provide a safe system of work.
- Develop and maintain suitable Risk Assessments and Method Statements (RAMS).
- Provide relevant COSHH Assessments and Safety Data Sheets where applicable.
- Verify contractor competency prior to appointment.
- Verify insurance requirements.

- Monitor contractor performance.
- Investigate incidents, accidents and near misses.
- Review health, safety and environmental performance.
- Promote Integrated Pest Management (IPM) principles.
- Maintain appropriate public liability and employer liability insurance where required.
- Ensure continual improvement of health, safety and environmental management systems.
- Provide guidance and support where significant risks are identified.

4.2 SELF-EMPLOYED CONTRACTOR RESPONSIBILITIES

All self-employed contractors engaged by District Pest Control Ltd are responsible for their own health, safety and welfare and for ensuring their activities do not adversely affect:

- Customers
- Occupants
- Members of the public
- Other contractors
- Domestic animals
- Livestock
- Wildlife
- Protected species
- Property
- The wider environment

Contractors shall:

Competency

- Work only within the limits of their competence.
- Maintain relevant pest management qualifications.
- Maintain ongoing professional development.
- Follow current industry guidance and best practice.
- Notify District Pest Control Ltd of any changes affecting competency.

Legal Compliance

Contractors shall comply with:

- Health and Safety at Work (Northern Ireland) Order 1978.
- Safety, Health and Welfare at Work Act 2005 (ROI).
- COSHH Regulations.
- Biocidal Products Regulations.
- Environmental Protection legislation.
- Waste Management legislation.
- Wildlife legislation.
- Data Protection legislation.

- District Pest Control Ltd policies and procedures.

Dynamic Risk Assessment

Contractors shall:

- Complete a Dynamic Risk Assessment before commencing work.
- Continuously monitor changing site conditions.
- Stop work where risks become unacceptable.
- Report significant hazards immediately.

Safe Working Practices

Contractors shall:

- Follow approved Risk Assessments.
- Follow Method Statements.
- Follow COSHH Assessments.
- Use approved products only.
- Use pesticides strictly in accordance with product labels.
- Implement Integrated Pest Management principles.
- Maintain safe access and egress at all times.

Environmental Responsibilities

Contractors shall:

- Prevent pollution.
- Prevent contamination of drains.
- Prevent contamination of watercourses.
- Protect wildlife and non-target species.
- Prevent environmental damage.
- Follow Environmental Risk Assessments.
- Carry spill response equipment where required.
- Recover and dispose of waste appropriately.

Vehicle Responsibilities

Contractors shall ensure:

- Vehicles remain roadworthy.
- Valid insurance is maintained.
- Daily vehicle checks are completed.
- Chemicals are transported safely.
- Products remain secure during transport.
- Spill kits are available.
- Vehicle loads are secured.

PPE Responsibilities

Contractors shall:

- Supply their own PPE.
- Inspect PPE before use.
- Replace damaged PPE immediately.
- Ensure PPE remains suitable for the task.
- Wear PPE where identified through risk assessment or COSHH assessment.

Incident Reporting

Contractors shall report:

- Accidents.
- Near misses.
- Dangerous occurrences.
- Chemical spills.
- Environmental incidents.
- Wildlife incidents.
- Customer complaints.
- Vehicle incidents.

All incidents shall be reported to:

info@districtpestcontrol.co.uk

within 24 hours of occurrence.

Stop Work Authority

Contractors have both the authority and responsibility to stop work where:

- Unsafe conditions exist.
- Structural instability is identified.
- Suspected asbestos is discovered.
- Aggressive behaviour is encountered.
- Environmental contamination may occur.
- Protected species are identified.
- Public safety may be compromised.

Work shall not recommence until risks have been reviewed and adequately controlled.

4.3 CUSTOMER / END USER RESPONSIBILITIES

Customers, occupiers, site managers and end users have a shared responsibility for maintaining a safe environment during pest management activities.

Customers shall:

Access & Safety

- Provide safe access to treatment areas.
- Inform technicians of known hazards.
- Ensure treatment areas are reasonably safe.
- Restrict access to treatment areas when instructed.
- Comply with exclusion periods and re-entry instructions.

Occupants & Animals

Customers shall:

- Inform technicians of children present.
- Inform technicians of vulnerable persons present.
- Inform technicians of pets or livestock.
- Secure animals when requested.
- Follow all treatment advice provided.

Property Information

Customers shall disclose known information relating to:

- Electrical hazards.
- Structural defects.
- Water leaks.
- Flooding issues.
- Hazardous materials.
- Previous pest control treatments.
- Known wildlife activity.

Treatment Compliance

Customers shall:

- Follow treatment recommendations.
- Follow hygiene recommendations.
- Follow proofing recommendations.
- Follow monitoring requirements.
- Follow waste management advice.

Failure to follow recommendations may reduce treatment effectiveness and increase future pest risks.

Food Safety Responsibilities

Where applicable customers shall:

- Remove exposed food prior to treatment.
- Protect food contact surfaces.
- Follow cleaning instructions.
- Follow HACCP requirements where applicable.

Environmental Responsibilities

Customers shall:

- Report environmental concerns.
- Report wildlife concerns.
- Report suspected contamination incidents.
- Follow waste disposal advice.
- Avoid interfering with pest control equipment.

Bait Stations & Monitoring Devices

Customers shall:

- Not move bait stations.
- Not tamper with monitoring equipment.
- Not remove warning labels.
- Report damaged equipment immediately.
- Report missing stations immediately.

Reporting Changes

Customers shall notify District Pest Control Ltd where:

- Significant building works occur.
- Flooding occurs.
- New pest activity is identified.
- Occupancy changes significantly.
- Site risks change.

4.4 SHARED RESPONSIBILITIES

District Pest Control Ltd, contractors and customers shall work cooperatively to:

- Protect health and safety.
- Protect the public.
- Protect non-target species.
- Protect wildlife.

- Protect food safety systems.
- Prevent pollution.
- Maintain legal compliance.
- Promote Integrated Pest Management.
- Reduce unnecessary pesticide use.
- Support continual improvement.

Effective pest management relies upon cooperation between all parties and the implementation of agreed recommendations, monitoring programmes and control measures.

5. COMPETENCY REQUIREMENTS

5.1 POLICY STATEMENT

District Pest Control Ltd recognises that competence is fundamental to the safe, lawful and effective delivery of pest management services.

No self-employed contractor shall undertake any work on behalf of District Pest Control Ltd unless they can demonstrate that they possess the necessary knowledge, skills, training, experience and professional judgement required to safely perform the task.

Competence shall be maintained through:

- Formal qualifications.
- Practical experience.
- Continued Professional Development (CPD).
- Industry training.
- Site-specific instruction.
- Internal audits.
- Treatment reviews.
- Performance monitoring.

The Company reserves the right to suspend or withdraw contractor approval where competency cannot be demonstrated or maintained.

5.2 MINIMUM COMPETENCY REQUIREMENTS

Activity	Minimum Competency Requirement
Rodent Control	Recognised Pest Management Qualification

Insect Control	Recognised Pest Management Qualification
Rodenticide Use	CRRU Stewardship Compliance
COSHH Product Use	COSHH Awareness Training
Wasp Treatments	Demonstrable Practical Competence
Ladder Use (Internal Only)	Ladder Safety Awareness
Environmental Risk Assessment	Company Procedure Training
Dynamic Risk Assessment	Company Procedure Training
Lone Working	Lone Worker Procedure Training
Incident Reporting	Company Procedure Training
Vehicle Operations	Full Driving Licence
Customer Interaction	Professional Conduct Standards
Treatment Reporting	Company Reporting Standards
Online Audits	Company Audit Procedure Training

5.3 CONTINUING PROFESSIONAL DEVELOPMENT

Contractors shall maintain professional knowledge through:

- Industry updates.
- Manufacturer training.
- Technical bulletins.
- Legislative updates.
- CPD activities.
- Professional membership where appropriate.
- Internal communications and safety updates.

Competency shall be reviewed periodically as part of contractor management processes.

5.4 ONLINE AUDIT REQUIREMENTS

District Pest Control Ltd operates a digital compliance and audit system to ensure consistency, traceability and continual improvement.

Contractors may be subject to:

Treatment Audits

Review of:

- Treatment reports.
- Site recommendations.
- Product usage.
- Monitoring records.
- Follow-up actions.
- Photographic evidence.

Compliance Audits

Review of:

- Risk assessments.
- COSHH compliance.
- PPE compliance.
- Vehicle compliance.
- Waste disposal records.
- Environmental controls.

Quality Audits

Review of:

- Pest identification.
- Treatment effectiveness.
- Customer communication.
- Professional standards.
- Documentation quality.

Environmental Audits

Review of:

- Rodenticide usage.
- Non-target species protection.
- Environmental Risk Assessments.
- Carcass retrieval records.
- Waste transfer documentation.
- Pollution prevention measures.

Contractors shall cooperate fully with all audit activities.

Failure to cooperate with audit requirements may result in suspension from approved contractor status

5.5 CLIENT SAFETY REQUIREMENTS

Protection of customers, occupants and members of the public is a fundamental operational requirement.

Contractors shall ensure:

Prior to Treatment

- Correct pest identification.
- Suitable treatment selection.
- Risks to occupants assessed.
- Risks to children assessed.
- Risks to vulnerable persons assessed.
- Risks to domestic animals assessed.
- Environmental risks assessed.

During Treatment

- Work areas remain controlled.
- Public access is managed.
- Products are used safely.
- COSHH requirements are followed.
- PPE is worn where required.

Following Treatment

- Treatment reports issued.
- Safety advice provided.
- Re-entry periods communicated.
- Follow-up requirements explained.
- Recommendations documented.

Vulnerable Persons

Particular consideration shall be given where occupants include:

- Children.
- Elderly persons.
- Pregnant persons.
- Persons with disabilities.
- Persons with respiratory conditions.
- Immunocompromised individuals.

Treatment methods shall be adapted where reasonably practicable to minimise risks.

Domestic Animals

Contractors shall assess risks to:

- Dogs.
- Cats.
- Rabbits.
- Birds.
- Reptiles.
- Small mammals.
- Livestock where applicable.

Appropriate control measures shall be implemented before treatment proceeds.

5.6 ENVIRONMENTAL RISK ASSESSMENT (ERA) COMPETENCY

Environmental Risk Assessments are mandatory before any treatment that may present a risk to:

- Watercourses.
- Surface water drains.
- Groundwater.
- Protected habitats.
- Wildlife.
- Non-target species.
- Livestock.
- Public areas.

Contractors shall be competent to identify environmental risks before treatment begins.

ERA Assessment Criteria

The following shall be considered:

Environmental Factor	Assessment Requirement
Surface Water	Rivers, streams, ponds, lakes
Drains	Surface and foul water systems
Ground Conditions	Permeable surfaces and contamination pathways
Wildlife	Presence of non-target species
Protected Species	Bats, nesting birds, protected fauna

Public Access	Public interaction with treatment areas
Livestock	Agricultural risks
Food Production Areas	Contamination risks
Waste Storage Areas	Secondary contamination risks

ERA Decision Making

Contractors shall determine:

Can the treatment proceed safely?

If YES:

- Implement control measures.
- Document assessment.
- Proceed with treatment.

If NO:

- Stop work.
- Escalate to management.
- Consider alternative IPM measures.
- Review treatment methodology.

5.7 INTEGRATED PEST MANAGEMENT COMPETENCY

Contractors shall demonstrate understanding of:

Prevention

- Exclusion.
- Proofing.
- Hygiene improvements.

Monitoring

- Non-toxic monitoring.
- Inspection procedures.
- Activity trend analysis.

Control

- Trapping.
- Targeted treatment.
- Rodenticide stewardship.

Review

- Follow-up inspections.
- Treatment evaluation.
- Recommendation management.

The Company expects contractors to demonstrate that pesticide use is justified and proportionate and that non-chemical alternatives have been considered before treatment.

5.8 COMPETENCY REVIEW PROCESS

Contractor competency may be reviewed through:

- Online audits.
- Site inspections.
- Treatment reviews.
- Customer feedback.
- Complaint investigations.
- Incident investigations.
- Environmental audits.
- Documentation reviews.

Where competency concerns are identified, District Pest Control Ltd may require:

- Additional training.
- Supervised working.
- Reassessment.
- Temporary suspension.
- Removal from approved contractor status.

COMPETENCY STATEMENT

District Pest Control Ltd shall only engage contractors who can demonstrate appropriate competence, professionalism, environmental awareness and commitment to safe working practices.

Competency shall be viewed as an ongoing process of development, monitoring and continual improvement rather than a one-time qualification achievement.

6. RISK ASSESSMENT METHODOLOGY

6.1 PURPOSE

The purpose of this Risk Assessment Methodology is to provide a structured and consistent approach to the identification, assessment, control and monitoring of risks arising from pest management operations undertaken on behalf of District Pest Control Ltd.

This methodology applies to:

- Employees.
- Self-employed contractors.
- Domestic premises.
- Commercial premises.
- Public sector facilities.
- Food production environments.
- Educational establishments.
- Healthcare facilities.
- Housing stock.
- External treatment areas.

The methodology is designed to support compliance with applicable health, safety, environmental and pest management legislation and industry best practice throughout Northern Ireland and the Republic of Ireland.

6.2 RISK MANAGEMENT PRINCIPLES

District Pest Control Ltd adopts the following principles:

Prevention First

Risks shall be eliminated where reasonably practicable before considering control measures.

Integrated Pest Management

Non-chemical control measures shall be considered before pesticide application.

Environmental Protection

Protection of the environment, wildlife and non-target species shall be considered at all stages of treatment planning.

Dynamic Assessment

Risk assessment is an ongoing process and shall continue throughout the duration of the work activity.

Continual Improvement

Risk assessments shall be reviewed following:

- Incidents.
- Near misses.
- Legislative changes.
- New products.
- New equipment.
- New work activities.
- Audit findings.

6.3 RISK ASSESSMENT PROCESS

The Company adopts a six-stage risk assessment process.

Stage 1 – Identify the Hazard

Hazards may include but are not limited to:

Physical Hazards

- Slips.
- Trips.
- Falls.
- Manual handling.
- Vehicle movements.
- Poor access.
- Falling objects.

Biological Hazards

- Rodent urine.
- Rodent droppings.
- Bird droppings.
- Fleas.
- Bed bugs.
- Disease transmission.

Chemical Hazards

- Rodenticides.
- Insecticides.
- Disinfectants.
- Aerosols.
- Spillages.

Environmental Hazards

- Surface water contamination.

- Wildlife exposure.
- Secondary poisoning.
- Drain contamination.
- Pollution incidents.

Occupational Hazards

- Lone working.
- Violence and aggression.
- Fatigue.
- Stress.
- Adverse weather.

Stage 2 – Identify Who May Be Harmed

The assessment shall consider:

- Technicians.
- Self-employed contractors.
- Occupants.
- Visitors.
- Children.
- Vulnerable persons.
- Members of the public.
- Domestic animals.
- Livestock.
- Wildlife.
- Protected species.
- Other contractors.

Stage 3 – Evaluate Risk

Each identified hazard shall be assessed using the Company Risk Matrix.

Assessment shall consider:

Likelihood

The probability that harm may occur.

Severity

The likely consequence should the hazard result in an incident.

The combined score determines the overall risk rating.

6.4 CORPORATE RISK MATRIX

Severity / Likelihood	1 Rare	2 Unlikely	3 Possible	4 Likely	5 Almost Certain
Catastrophic (5)	5	10	15	20	25
Major (4)	4	8	12	16	20
Moderate (3)	3	6	9	12	15
Minor (2)	2	4	6	8	10
Insignificant (1)	1	2	3	4	5

6.5 RISK CLASSIFICATION

Score	Risk Level	Management Requirement
1 – 4	Low	Acceptable
5 – 9	Moderate	Additional controls considered
10 – 14	High	Additional controls required
15 – 19	Very High	Management review required
20 – 25	Intolerable	Work prohibited until risk reduced

No activity shall proceed where residual risk remains Intolerable.

6.6 HIERARCHY OF CONTROL

Control measures shall be selected using the recognised Hierarchy of Control.

Priority	Control Measure
1	Elimination
2	Substitution
3	Engineering Controls
4	Administrative Controls
5	Personal Protective Equipment

Examples

Hazard	Preferred Control
Rodent infestation	Proofing before rodenticides
Insect infestation	Hygiene improvements before pesticides
Public access	Exclusion zones before PPE
Environmental risks	Non-toxic monitoring before rodenticides

PPE shall be considered the final control measure and not the primary means of risk reduction.

6.7 ENVIRONMENTAL RISK ASSESSMENT (ERA)

An Environmental Risk Assessment shall be completed where activities may affect:

- Surface water.
- Groundwater.
- Drains.
- Watercourses.
- Protected habitats.
- Wildlife.
- Non-target species.
- Livestock.
- Agricultural land.

Assessment shall include:

Environmental Aspect	Assessment Requirement
Surface Water	Pollution pathways
Drainage Systems	Contamination risks
Wildlife	Exposure potential
Public Areas	Access risks
Livestock	Secondary poisoning risks
Waste Disposal	Environmental impacts

Environmental protection shall take precedence over treatment where risks cannot be adequately controlled.

6.8 DYNAMIC RISK ASSESSMENT

A Dynamic Risk Assessment shall be completed:

- Before commencing work.
- When site conditions change.
- When new hazards are identified.
- Following incidents.
- During adverse weather.

The technician shall continuously reassess:

Site Conditions

- Access.
- Lighting.
- Structural integrity.
- Electrical safety.

Occupancy

- Children.
- Vulnerable persons.
- Pets.
- Public access.

Environmental Factors

- Wildlife.
- Watercourses.
- Weather.
- Pollution risks.

Where conditions deteriorate, work shall be modified, suspended or stopped.

6.9 INTEGRATED PEST MANAGEMENT DECISION PROCESS

District Pest Control Ltd operates an IPM-first approach.

Treatment decisions shall follow:

1. Pest Identification

2. Inspection
3. Risk Assessment
4. Environmental Assessment
5. Proofing
6. Hygiene Improvements
7. Habitat Modification
8. Monitoring
9. Non-Toxic Monitoring
10. Mechanical Control
11. Targeted Pesticide Application
12. Review and Follow-Up

Pesticide use shall only be considered where alternative measures are insufficient.

6.10 RESIDUAL RISK ASSESSMENT

Following implementation of control measures, risks shall be reassessed.

The residual risk assessment shall determine whether:

- Work may proceed.
- Additional controls are required.
- Management review is required.
- Work must stop.

Residual risk shall always be documented within treatment records, risk assessments or site-specific assessments where applicable.

6.11 REVIEW OF RISK ASSESSMENTS

Risk assessments shall be reviewed:

Planned Reviews

- Annually.
- Following significant legislative changes.
- Following introduction of new products.
- Following introduction of new equipment.

Reactive Reviews

- Following accidents.
- Following near misses.
- Following environmental incidents.
- Following customer complaints.
- Following audit findings.
- Following enforcement action.

6.12 MANAGEMENT RESPONSIBILITY

District Pest Control Ltd shall ensure that risk assessment remains an active process integrated into all pest management operations.

All employees and self-employed contractors are required to:

- Follow risk assessments.
- Participate in risk assessments.
- Report hazards.
- Report unsafe conditions.
- Report incidents.
- Support continual improvement.

Effective risk assessment is fundamental to protecting people, property, wildlife, food safety systems and the environment whilst delivering professional pest management services.

Additional Section: Self-Employed Contractor Dynamic Risk Assessment Responsibilities

4.X Dynamic Risk Assessment Responsibilities

Policy Statement

Self-employed contractors engaged by District Pest Control Ltd are responsible for continuously assessing risks associated with their work activities and shall not rely solely upon pre-prepared Risk Assessments, Method Statements or customer information.

A Dynamic Risk Assessment (DRA) shall be undertaken:

- Before commencing work.
- Upon arrival at every site.
- When moving between work areas.
- Following any significant change in conditions.
- Whenever new hazards are identified.

Risk assessment is a continuous process and remains the responsibility of the contractor throughout the duration of the task.

Contractor Duty

The contractor shall:

- Assess all work activities before commencement.
- Identify hazards not previously identified.
- Evaluate risks to themselves and others.
- Implement suitable control measures.
- Modify the method of work where necessary.
- Stop work where risks cannot be adequately controlled.
- Report significant hazards to District Pest Control Ltd.

The contractor remains responsible for decisions made regarding their own safety and the safety of persons affected by their work activities.

Dynamic Risk Assessment Checklist

Property & Structural Safety

Assessment Item	Action Required
Unsafe flooring	Stop work if unsafe
Structural defects	Escalate to management
Unsafe loft access	Do not proceed
Fire damage	Reassess risk
Flood damage	Environmental assessment required
Unsafe stairs	Alternative access required

Electrical Hazards

Assessment Item	Action Required
Exposed wiring	Stop work
Damaged consumer units	Stop work
Water near electrical systems	Stop work
Unsafe lighting	Assess alternative controls

Occupants

Assessment Item	Action Required
Children present	Additional controls
Vulnerable persons	Review treatment method
Pets present	Secure before treatment

Aggressive occupants	Withdraw if necessary
Language barriers	Ensure understanding before treatment

Environmental Assessment

Assessment Item	Action Required
Surface water drains	Assess contamination risk
Watercourses	ERA required
Wildlife activity	Assess non-target risk
Protected species	Stop work and escalate
Livestock nearby	Additional controls required
Public access	Restrict access where required

Treatment Assessment

Assessment Item	Action Required
Pest correctly identified	Confirm before treatment
Product appropriate	Verify label and COSHH
PPE available	Confirm before use
Environmental risk acceptable	Verify before treatment
Non-toxic alternative available	Consider before pesticide use

Mandatory Stop Work Triggers

The contractor shall immediately suspend work where:

Safety Risks

- Unsafe structures.
- Risk of collapse.
- Unsafe loft access.
- Unsafe ladder conditions.

- Electrical dangers.
- Fire risks.

Personal Security Risks

- Aggressive behaviour.
- Threats of violence.
- Evidence of criminal activity.
- Drug misuse or paraphernalia creating risk.

Environmental Risks

- Pollution incident likely.
- Water contamination risk.
- Wildlife risk cannot be controlled.
- Protected species identified.

Public Safety Risks

- Children cannot be excluded from treatment area.
- Pets cannot be controlled.
- Public access cannot be managed.

Work shall only recommence when risks have been eliminated or reduced to an acceptable level.

Escalation Procedure

Where work is stopped, the contractor shall:

Level 1

Make the area safe.

Level 2

Notify District Pest Control Ltd.

Level 3

Document the findings.

Level 4

Await further instruction where necessary.

Contractor Declaration

Self-employed contractors acknowledge that:

- They are responsible for their own health and safety.
- Dynamic Risk Assessments form part of every site visit.
- They have authority to stop work.
- They must not proceed where risks remain unacceptable.
- Safety takes priority over productivity, customer expectations and treatment completion.

13. LONE WORKING

13.1 POLICY STATEMENT

District Pest Control Ltd recognises that pest management activities are frequently undertaken by self-employed contractors working alone in domestic, commercial, industrial and public environments.

The Company acknowledges that lone working can increase exposure to hazards including violence, accidents, illness, environmental incidents and delayed emergency response.

This procedure establishes the minimum standards required to protect self-employed contractors operating alone on behalf of District Pest Control Ltd.

No work activity shall be undertaken where the risks associated with lone working cannot be adequately controlled.

13.2 SCOPE

This procedure applies to all self-employed contractors undertaking:

- Domestic pest control treatments.
- Commercial pest control treatments.
- Rodent control.
- Insect control.
- Wasp nest treatments.
- Site inspections.
- Monitoring visits.
- Proofing inspections.
- Survey work.
- Emergency callouts.

13.3 CONTRACTOR RESPONSIBILITIES

Self-employed contractors remain responsible for:

- Their own health and safety.
- Conducting Dynamic Risk Assessments.
- Assessing personal security risks.
- Assessing environmental risks.
- Determining whether work can proceed safely.
- Stopping work where unacceptable risks exist.
- Maintaining communication throughout the working day.

Contractors shall not place themselves at unreasonable risk in order to complete a treatment or satisfy customer expectations.

Safety shall take priority over operational performance.

13.4 LONE WORKING HAZARD ASSESSMENT

Hazard	Persons at Risk	Initial Risk	Control Measures	Residual Risk
Violence and aggression	Contractor	 16	Withdrawal policy, communication procedures	 4
Assault	Contractor	 16	Dynamic assessment, leave unsafe locations	 4
Medical emergency	Contractor	 12	Mobile phone, emergency contacts	 4
Slips, trips and falls	Contractor	 12	Dynamic assessment and safe access	 4

Dog attack	Contractor	 12	Animals secured before work	 4
Unsafe premises	Contractor	 15	Stop work procedure	 4
Vehicle breakdown	Contractor	 12	Vehicle maintenance and communication	 4
Environmental incident	Contractor / Environment	 15	ERA and spill response procedures	 4
Delayed emergency response	Contractor	 15	Communication arrangements	 4

13.5 PRE-VISIT ASSESSMENT

Before attending site, contractors shall consider:

Customer Information

- Nature of infestation.
- Site location.
- Previous treatment history.
- Occupancy details.
- Known hazards.
- Previous complaints.
- Vulnerable persons.

Site Location

- Remote locations.
- Isolated properties.
- High crime areas.
- Vacant premises.
- Agricultural premises.
- Industrial sites.

Environmental Risks

- Flooding.
- Watercourses.
- Severe weather.
- Wildlife activity.

Where significant concerns exist, the contractor shall consider postponement or requesting additional support.

13.6 ARRIVAL AT SITE

Upon arrival the contractor shall complete a Dynamic Risk Assessment.

Assessment shall include:

Personal Safety

- Occupant behaviour.
- Signs of aggression.
- Evidence of criminal activity.
- Evidence of drug misuse.
- Signs of intoxication.

Property Safety

- Structural condition.
- Safe access.
- Lighting.
- Electrical hazards.
- Fire damage.

Environmental Safety

- Drainage systems.
- Watercourses.
- Protected species.
- Public access.

If conditions are unsafe, work shall not proceed.

13.7 HIGH-RISK LOCATIONS

Particular care shall be exercised at:

- Vacant properties.
- Derelict buildings.

- Social housing.
- Remote rural locations.
- High-crime areas.
- Industrial premises.
- Isolated commercial properties.

Additional Dynamic Risk Assessments shall be undertaken where appropriate.

13.8 COMMUNICATION REQUIREMENTS

Contractors shall:

- Carry a charged mobile phone.
- Ensure adequate battery capacity.
- Maintain access to emergency contact details.
- Inform a responsible person of their work schedule.
- Maintain communication where reasonably practicable.

The contractor shall ensure someone is aware of:

- Work locations.
- Expected completion times.
- Planned travel arrangements.

13.9 VIOLENCE & AGGRESSION

The Company operates a zero-tolerance approach towards violence, abuse and threatening behaviour.

Contractors shall immediately withdraw where:

- Verbal abuse escalates.
- Threatening behaviour occurs.
- Weapons are observed.
- Criminal activity is suspected.
- Personal safety is compromised.

Contractors shall not attempt to resolve confrontational situations.

The priority shall be immediate withdrawal to a place of safety.

13.10 DOGS & ANIMALS

Before commencing treatment:

- Dogs shall be secured.

- Aggressive animals shall be isolated.
- Livestock hazards shall be assessed.
- Escape routes shall be identified.

Contractors shall not enter areas containing uncontrolled aggressive animals.

13.11 EMERGENCY PROCEDURES

In the event of:

Injury

- Make area safe.
- Seek medical assistance.
- Contact emergency services where necessary.

Chemical Exposure

- Follow COSHH first aid procedures.
- Seek medical attention if required.
- Report incident immediately.

Violence or Aggression

- Leave site immediately.
- Contact emergency services if necessary.
- Notify District Pest Control Ltd.

Vehicle Incident

- Follow road traffic procedures.
- Notify emergency services where required.
- Notify District Pest Control Ltd.

13.12 STOP WORK CRITERIA

Work shall be suspended immediately where:

Personal Safety Risks

- Aggressive occupants.
- Threatening behaviour.
- Drug activity.
- Criminal activity.
- Unsafe animals.

Property Risks

- Structural instability.
- Unsafe loft access.
- Fire damage.
- Flood damage.
- Unsafe electrical installations.

Environmental Risks

- Pollution risk.
- Uncontrolled chemical spill.
- Protected species identified.
- Significant wildlife risk.

Public Safety Risks

- Inability to control public access.
- Inability to secure treatment area.
- Inability to protect children or pets.

No treatment shall proceed where residual risk remains unacceptable.

13.13 WELFARE REQUIREMENTS

Self-employed contractors shall ensure access to:

- Drinking water.
- Suitable rest breaks.
- Toilet facilities where reasonably practicable.
- First aid supplies.
- Weather appropriate clothing.
- Suitable communication equipment.

Contractors are responsible for monitoring their own fitness for work.

Work shall not be undertaken where fatigue, illness, medication or impairment may affect safety.

13.14 INCIDENT & NEAR MISS REPORTING

All lone working incidents, accidents, near misses and safety concerns shall be reported to:

info@districtpestcontrol.co.uk

within 24 hours.

Examples include:

- Aggressive behaviour.

- Dog attacks.
- Unsafe premises.
- Vehicle incidents.
- Medical emergencies.
- Environmental incidents.
- Near misses.

13.15 MANAGEMENT EXPECTATION

District Pest Control Ltd expects all self-employed contractors to exercise professional judgement and take all reasonable steps to protect themselves, customers, members of the public, non-target species and the environment.

No contractor shall be criticised for delaying, modifying or cancelling work where safety concerns exist.

The completion of a Dynamic Risk Assessment and adherence to this Lone Working Procedure is a mandatory condition of engagement for all self-employed contractors operating on behalf of District Pest Control Ltd.

14. DOMESTIC PREMISES RISK ASSESSMENT

14.1 PURPOSE

This Risk Assessment applies to all pest management activities undertaken within domestic properties by self-employed contractors operating on behalf of District Pest Control Ltd.

The objective is to ensure that pest control activities are undertaken safely while protecting:

- Contractors
- Occupants
- Children
- Vulnerable persons
- Visitors
- Domestic animals
- Property
- The environment
- Non-target species

This assessment applies to:

- Houses
- Apartments
- Flats
- Bungalows
- Residential outbuildings

- Garages
- Sheds
- Loft spaces
- Domestic gardens
- Domestic storage areas

14.2 DOMESTIC PREMISES RISK PROFILE

Domestic environments present unique risks due to:

- Presence of children.
- Presence of pets.
- Uncontrolled occupant behaviour.
- Limited treatment space.
- Variable housekeeping standards.
- Unknown structural conditions.
- Vulnerable persons.
- Public access.
- Shared communal areas.

Overall Initial Risk Rating:  HIGH

Residual Risk Rating Following Controls:  LOW

14.3 DYNAMIC RISK ASSESSMENT REQUIREMENT

Prior to commencing work the contractor shall undertake a Dynamic Risk Assessment considering:

Property Condition

- Safe access.
- Safe egress.
- Structural condition.
- Lighting levels.
- Loft access.
- Trip hazards.
- Fire hazards.
- Electrical hazards.

Occupants

- Children present.
- Elderly occupants.
- Vulnerable persons.
- Pregnant persons.
- Occupants with respiratory conditions.

- Visitors.

Animals

- Dogs.
- Cats.
- Rabbits.
- Birds.
- Reptiles.
- Other domestic pets.

Environmental Factors

- Surface water drains.
- Watercourses.
- Wildlife activity.
- Public access.
- Shared communal areas.

Where risks cannot be adequately controlled, work shall not proceed.

14.4 DOMESTIC PREMISES RISK ASSESSMENT

Hazard	Persons at Risk	Initial Risk	Control Measures	Residual Risk
Child exposure to pesticides	Children	 20	Occupant briefing, exclusion periods, secure placement of products	 4
Pet exposure to pesticides	Domestic animals	 16	Pet removal, secure bait stations, customer instructions	 4
Incorrect pest identification	Occupants, environment	 15	Competent inspection and identification	 4

Chemical exposure during treatment	Occupants	 15	COSHH controls, ventilation, PPE	 4
Exposure to rodent-borne disease	Contractor	 15	Gloves, hygiene controls, PPE	 4
Slips, trips and falls	Contractor	 12	Housekeeping assessment, safe access	 4
Aggressive dogs	Contractor	 12	Animals secured before treatment	 4
Unsafe loft access	Contractor	 16	Dynamic assessment, stop work if unsafe	 4
Electrical hazards	Contractor	 15	Visual inspection only, no electrical work	 4
Structural defects	Contractor	 15	Stop work and report concerns	 4
Manual handling	Contractor	 8	Safe lifting techniques	 2
Public access during treatment	Visitors	 12	Control access and provide warnings	 3

14.5 CHILD PROTECTION

Particular care shall be taken where children are present.

Contractors shall:

- Identify the presence of children before treatment.
- Explain treatment restrictions to occupants.
- Use tamper-resistant bait stations where appropriate.
- Prevent access to treatment areas.
- Ensure products are not left accessible.
- Follow all label instructions and COSHH controls.

No treatment shall proceed where child safety cannot be assured.

14.6 VULNERABLE PERSONS

Additional consideration shall be given where occupants include:

- Elderly persons.
- Persons with disabilities.
- Pregnant persons.
- Immunocompromised individuals.
- Persons suffering from respiratory illnesses.
- Persons receiving medical treatment.

Treatment methods shall be adapted where reasonably practicable to minimise risk.

Preference shall be given to:

- Non-toxic methods.
- Monitoring.
- Proofing.
- Targeted applications.

14.7 DOMESTIC ANIMAL PROTECTION

Prior to treatment the contractor shall establish whether pets are present.

Assessment shall include:

Animal Type	Control Measures
Dogs	Secure away from treatment area
Cats	Prevent access to treated areas

Rabbits Remove from treatment area

Birds Cover or relocate where appropriate

Reptiles Remove from treatment area

Small Mammals Protect from exposure

The customer shall be informed of any restrictions following treatment.

14.8 RODENT CONTROL IN DOMESTIC PREMISES

Where rodent control is undertaken:

- Integrated Pest Management principles shall be applied.
- Proofing opportunities shall be identified.
- Hygiene recommendations shall be provided.
- Non-toxic monitoring shall be considered.
- Rodenticides shall only be used where justified.
- Tamper-resistant bait stations shall be used where required.
- Site plans shall be maintained where appropriate.
- Carcass retrieval shall be undertaken where reasonably practicable.

14.9 FLEA TREATMENTS

Before treatment:

- Occupants shall vacate treatment areas.
- Pets shall be removed.
- Fish tanks and sensitive animals shall be protected.
- Ventilation requirements shall be considered.

After treatment:

- Re-entry periods shall be communicated.
- Follow-up instructions shall be provided.
- Vacuuming recommendations shall be documented.

14.10 BED BUG TREATMENTS

Contractors shall:

- Inspect affected areas thoroughly.
- Confirm infestation prior to treatment.
- Follow product label instructions.
- Provide preparation instructions.
- Provide post-treatment instructions.
- Consider non-chemical controls where appropriate.

Additional attention shall be given to:

- Electrical sockets.
- Furniture movement.
- Cluttered environments.

14.11 WASP NEST TREATMENTS

Contractors shall:

- Confirm nest activity.
- Assess safe access.
- Establish exclusion zones.
- Consider public access risks.
- Assess risks to neighbouring properties.
- Use appropriate PPE.

Work shall not proceed where safe treatment cannot be achieved.

14.12 ENVIRONMENTAL PROTECTION

Before treatment contractors shall assess:

- Surface water drains.
- Watercourses.
- Wildlife activity.
- Non-target species.
- Sensitive habitats.

Pesticides shall not be allowed to enter:

- Drains.
- Surface water systems.
- Watercourses.
- Ponds.
- Streams.

Environmental protection shall take priority over treatment where contamination risks cannot be adequately controlled.

14.13 TREATMENT REPORTING

Following every visit a treatment report shall be completed.

The report shall include:

- Date and time.
- Pest identified.
- Treatment undertaken.
- Products used.
- Active ingredients.
- Quantity applied.
- Risk information.
- Recommendations.
- Follow-up requirements.
- Environmental observations.

Records shall be retained in accordance with District Pest Control Ltd procedures.

14.14 CUSTOMER RESPONSIBILITIES

Occupants shall:

- Provide safe access.
- Follow treatment instructions.
- Follow re-entry instructions.
- Secure pets when requested.
- Notify the contractor of vulnerable persons.
- Notify the contractor of any concerns.

Failure to follow recommendations may compromise treatment effectiveness and safety.

14.15 STOP WORK CRITERIA

The contractor shall immediately stop work where:

- Unsafe structural conditions exist.
- Unsafe loft access is identified.
- Aggressive behaviour is encountered.
- Child safety cannot be maintained.
- Pets cannot be controlled.
- Electrical hazards present unacceptable risk.
- Environmental contamination may occur.

- Protected species are identified.

Work shall not recommence until risks have been adequately controlled.

14.16 RESIDUAL RISK ASSESSMENT

Following implementation of all control measures, domestic pest management activities undertaken by approved self-employed contractors on behalf of District Pest Control Ltd are considered to present a LOW residual risk.

This assessment shall be reviewed annually or following:

- Legislative change.
- Significant incident.
- Introduction of new products.
- Introduction of new equipment.
- Significant change in working practices.

15. COMMERCIAL PREMISES RISK ASSESSMENT

15.1 PURPOSE

This Risk Assessment applies to all pest management activities undertaken within commercial premises by self-employed contractors operating on behalf of District Pest Control Ltd.

The objective is to ensure pest management operations are conducted safely, professionally and in compliance with health and safety, environmental and food safety requirements while protecting:

- Contractors
- Employees
- Customers
- Visitors
- Members of the public
- Vulnerable persons
- Food products
- Commercial assets
- Wildlife
- Non-target species
- The wider environment

This assessment forms part of the Company's Integrated Pest Management (IPM), Environmental Risk Assessment (ERA) and Health & Safety Management System.

15.2 SCOPE

This assessment applies to work undertaken at:

- Offices
- Retail premises
- Warehouses
- Distribution centres
- Restaurants
- Cafés
- Hotels
- Public buildings
- Schools
- Universities
- Healthcare facilities
- Factories
- Food production premises
- Agricultural buildings
- Commercial storage facilities
- Industrial premises
- Construction compounds
- Waste handling facilities

15.3 COMMERCIAL PREMISES RISK PROFILE

Commercial environments present elevated risks due to:

- Higher occupancy levels.
- Public access.
- Food safety requirements.
- Vehicle movements.
- Multiple contractors.
- Complex building layouts.
- High-value assets.
- Regulatory requirements.
- Environmental sensitivities.
- Reputational risks.

Overall Initial Risk Rating:  VERY HIGH

Residual Risk Rating Following Controls:  LOW

15.4 SITE-SPECIFIC RISK ASSESSMENT

Prior to commencing work contractors shall undertake a Dynamic Risk Assessment considering:

Site Safety

- Access arrangements.
- Emergency exits.
- Fire procedures.
- First aid arrangements.
- Site inductions.
- Permit-to-work requirements.

Occupancy

- Employees.
- Customers.
- Visitors.
- Contractors.
- Vulnerable persons.

Environmental Factors

- Watercourses.
- Surface water drains.
- Wildlife.
- Livestock.
- Waste storage areas.
- Food production areas.

Operational Factors

- Vehicle movements.
- Forklift traffic.
- Machinery.
- Loading bays.
- Plant rooms.
- Electrical installations.

Work shall not proceed until significant risks have been adequately controlled.

15.5 COMMERCIAL PREMISES RISK ASSESSMENT

Hazard	Persons at Risk	Initial Risk	Control Measures	Residual Risk
Public exposure to treatment	Public	 20	Exclusion zones, signage, treatment timing	 4
Food contamination	Staff/Public	 20	HACCP compliance, controlled application	 4
Vehicle movements	Contractor/Public	 16	Site traffic controls, hi-vis clothing	 4
Slips, trips and falls	Contractor/Staff	 12	Housekeeping and safe access	 4
Contractor interface	All persons	 12	Communication and coordination	 4
Chemical exposure	Staff/Public	 15	COSHH controls and segregation	 4
Rodenticide exposure	Public/Animals	 16	Secure bait stations and inspections	 4
Aggressive persons	Contractor	 12	Lone worker procedures	 4
Environmental contamination	Environment	 15	Environmental Risk Assessment	 4

Incorrect pest identification	Client/Environment	 15	Competent inspection	 4
Poor treatment records	Client/Regulators	 12	Digital reporting and audits	 3

15.6 FOOD SAFETY & HACCP INTERFACE

Where work is undertaken within food premises, contractors shall ensure compliance with site HACCP systems.

Contractors shall:

- Protect food products.
- Protect food contact surfaces.
- Prevent contamination.
- Follow customer hygiene requirements.
- Follow customer site rules.
- Follow permit-to-work procedures where applicable.
- Remove waste promptly.
- Maintain treatment records.

Food shall never be exposed to pesticides.

Open food products shall be protected or removed before treatment commences.

15.7 HIGH-RISK COMMERCIAL PREMISES

Additional controls shall apply to:

Food Manufacturing Facilities

- HACCP compliance.
- Site-specific induction.
- Permit-to-work systems.
- Controlled product usage.
- Environmental monitoring.

Healthcare Facilities

- Infection prevention controls.
- Patient protection.
- Restricted treatment times.
- Additional communication procedures.

Educational Establishments

- Child protection considerations.
- Restricted treatment schedules.
- Enhanced segregation controls.

Pharmaceutical & Laboratory Facilities

- Controlled access.
- Site-specific authorisation.
- Additional contamination controls.

15.8 VEHICLE MOVEMENTS

Commercial premises frequently present elevated vehicle-related risks.

Contractors shall assess:

- Forklift traffic.
- Loading bays.
- Delivery vehicles.
- Pedestrian routes.
- Reversing vehicles.
- Restricted visibility areas.

High visibility clothing shall be worn where required by site rules.

Contractors shall comply with all site traffic management arrangements.

15.9 INTEGRATED PEST MANAGEMENT (IPM)

The following hierarchy shall be applied:

1. Pest Identification
2. Inspection
3. Environmental Assessment
4. Proofing
5. Exclusion
6. Hygiene Improvements
7. Waste Management Improvements
8. Habitat Modification
9. Monitoring

10. Non-Toxic Monitoring
11. Trapping
12. Targeted Pesticide Use
13. Monitoring & Review

Rodenticides and insecticides shall only be used where justified.

15.10 RODENT CONTROL

Where rodent control is required:

- CRRU guidance shall be followed.
- Environmental Risk Assessments shall be completed.
- Non-toxic monitoring shall be considered first.
- Bait stations shall be tamper-resistant.
- Bait points shall be mapped.
- Bait usage shall be recorded.
- Carcass retrieval shall be undertaken where reasonably practicable.
- Long-term baiting shall be reviewed regularly.

15.11 ENVIRONMENTAL RISK ASSESSMENT

Contractors shall assess risks to:

- Surface water drains.
- Foul water drains.
- Watercourses.
- Rivers.
- Streams.
- Ponds.
- Groundwater.
- Protected habitats.
- Wildlife.
- Non-target species.

Particular attention shall be given to:

- Waste compounds.
- Food production areas.
- Agricultural premises.
- Livestock facilities.
- Sensitive environmental locations.

Environmental protection shall take precedence over treatment where contamination risks cannot be adequately controlled.

15.12 NON-TARGET SPECIES PROTECTION

Contractors shall assess risks to:

Domestic Animals

- Dogs.
- Cats.

Wildlife

- Hedgehogs.
- Foxes.
- Birds of prey.
- Songbirds.

Protected Species

- Bats.
- Nesting birds.
- Badgers.

Where protected species are identified:

- Stop work.
- Notify management.
- Seek specialist advice.

15.13 PERMIT TO WORK INTERFACE

Where required by the client, contractors shall comply with:

- Permit-to-work systems.
- Site-specific RAMS.
- Contractor control procedures.
- Security procedures.
- Site inductions.
- Emergency arrangements.

No work shall commence until required permits have been obtained.

15.14 TREATMENT REPORTING

Treatment reports shall include:

- Site details.
- Date and time.
- Pest identified.
- Activity levels.
- Products used.
- Active ingredients.
- Quantities used.
- Bait locations.
- Environmental observations.
- Recommendations.
- Corrective actions.
- Follow-up requirements.

Digital records shall be retained in accordance with company procedures.

15.15 CUSTOMER RESPONSIBILITIES

The client shall:

- Provide safe access.
- Inform contractors of site hazards.
- Provide induction where required.
- Provide permit-to-work arrangements where required.
- Follow treatment recommendations.
- Protect treatment areas.
- Report changes in pest activity.
- Maintain proofing and hygiene standards.

15.16 STOP WORK CRITERIA

The contractor shall immediately suspend work where:

- Public safety is compromised.
- Food contamination risks exist.
- Permit requirements are not met.
- Unsafe structural conditions exist.
- Environmental contamination may occur.
- Protected species are identified.
- Aggressive behaviour is encountered.
- Vehicle movement risks cannot be controlled.

Work shall not recommence until risks have been reviewed and adequately controlled.

15.17 RESIDUAL RISK ASSESSMENT

Following implementation of all control measures contained within this RAMS, commercial pest management activities undertaken by approved self-employed contractors on behalf of District Pest Control Ltd are considered to present a LOW residual risk.

This assessment shall be reviewed annually or sooner following:

- Legislative changes.
- Significant incidents.
- Environmental incidents.
- Audit findings.
- Introduction of new products.
- Introduction of new equipment.
- Significant changes in work activities.

15. COMMERCIAL PREMISES RISK ASSESSMENT

15.1 PURPOSE

This Risk Assessment applies to all pest management activities undertaken within commercial premises by self-employed contractors operating on behalf of District Pest Control Ltd.

The objective is to ensure pest management operations are conducted safely, professionally and in compliance with health and safety, environmental and food safety requirements while protecting:

- Contractors
- Employees
- Customers
- Visitors
- Members of the public
- Vulnerable persons
- Food products
- Commercial assets
- Wildlife
- Non-target species
- The wider environment

This assessment forms part of the Company's Integrated Pest Management (IPM), Environmental Risk Assessment (ERA) and Health & Safety Management System.

15.2 SCOPE

This assessment applies to work undertaken at:

- Offices
- Retail premises
- Warehouses
- Distribution centres
- Restaurants
- Cafés
- Hotels
- Public buildings
- Schools
- Universities
- Healthcare facilities
- Factories
- Food production premises
- Agricultural buildings
- Commercial storage facilities
- Industrial premises
- Construction compounds
- Waste handling facilities

15.3 COMMERCIAL PREMISES RISK PROFILE

Commercial environments present elevated risks due to:

- Higher occupancy levels.
- Public access.
- Food safety requirements.
- Vehicle movements.
- Multiple contractors.
- Complex building layouts.
- High-value assets.
- Regulatory requirements.
- Environmental sensitivities.
- Reputational risks.

Overall Initial Risk Rating:  VERY HIGH

Residual Risk Rating Following Controls:  LOW

15.4 SITE-SPECIFIC RISK ASSESSMENT

Prior to commencing work contractors shall undertake a Dynamic Risk Assessment considering:

Site Safety

- Access arrangements.

- Emergency exits.
- Fire procedures.
- First aid arrangements.
- Site inductions.
- Permit-to-work requirements.

Occupancy

- Employees.
- Customers.
- Visitors.
- Contractors.
- Vulnerable persons.

Environmental Factors

- Watercourses.
- Surface water drains.
- Wildlife.
- Livestock.
- Waste storage areas.
- Food production areas.

Operational Factors

- Vehicle movements.
- Forklift traffic.
- Machinery.
- Loading bays.
- Plant rooms.
- Electrical installations.

Work shall not proceed until significant risks have been adequately controlled.

15.5 COMMERCIAL PREMISES RISK ASSESSMENT

Hazard	Persons at Risk	Initial Risk	Control Measures	Residual Risk
Public exposure to treatment	Public	 20	Exclusion zones, signage, treatment timing	 4

Food contamination	Staff/Public	 20	HACCP compliance, controlled application	 4
Vehicle movements	Contractor/Public	 16	Site traffic controls, hi-vis clothing	 4
Slips, trips and falls	Contractor/Staff	 12	Housekeeping and safe access	 4
Contractor interface	All persons	 12	Communication and coordination	 4
Chemical exposure	Staff/Public	 15	COSHH controls and segregation	 4
Rodenticide exposure	Public/Animals	 16	Secure bait stations and inspections	 4
Aggressive persons	Contractor	 12	Lone worker procedures	 4
Environmental contamination	Environment	 15	Environmental Risk Assessment	 4
Incorrect pest identification	Client/Environment	 15	Competent inspection	 4
Poor treatment records	Client/Regulators	 12	Digital reporting and audits	 3

15.6 FOOD SAFETY & HACCP INTERFACE

Where work is undertaken within food premises, contractors shall ensure compliance with site HACCP systems.

Contractors shall:

- Protect food products.
- Protect food contact surfaces.
- Prevent contamination.
- Follow customer hygiene requirements.
- Follow customer site rules.
- Follow permit-to-work procedures where applicable.
- Remove waste promptly.
- Maintain treatment records.

Food shall never be exposed to pesticides.

Open food products shall be protected or removed before treatment commences.

15.7 HIGH-RISK COMMERCIAL PREMISES

Additional controls shall apply to:

Food Manufacturing Facilities

- HACCP compliance.
- Site-specific induction.
- Permit-to-work systems.
- Controlled product usage.
- Environmental monitoring.

Healthcare Facilities

- Infection prevention controls.
- Patient protection.
- Restricted treatment times.
- Additional communication procedures.

Educational Establishments

- Child protection considerations.
- Restricted treatment schedules.
- Enhanced segregation controls.

Pharmaceutical & Laboratory Facilities

- Controlled access.

- Site-specific authorisation.
- Additional contamination controls.

15.8 VEHICLE MOVEMENTS

Commercial premises frequently present elevated vehicle-related risks.

Contractors shall assess:

- Forklift traffic.
- Loading bays.
- Delivery vehicles.
- Pedestrian routes.
- Reversing vehicles.
- Restricted visibility areas.

High visibility clothing shall be worn where required by site rules.

Contractors shall comply with all site traffic management arrangements.

15.9 INTEGRATED PEST MANAGEMENT (IPM)

The following hierarchy shall be applied:

1. Pest Identification
2. Inspection
3. Environmental Assessment
4. Proofing
5. Exclusion
6. Hygiene Improvements
7. Waste Management Improvements
8. Habitat Modification
9. Monitoring
10. Non-Toxic Monitoring
11. Trapping
12. Targeted Pesticide Use
13. Monitoring & Review

Rodenticides and insecticides shall only be used where justified.

15.10 RODENT CONTROL

Where rodent control is required:

- CRRU guidance shall be followed.
- Environmental Risk Assessments shall be completed.
- Non-toxic monitoring shall be considered first.
- Bait stations shall be tamper-resistant.
- Bait points shall be mapped.
- Bait usage shall be recorded.
- Carcass retrieval shall be undertaken where reasonably practicable.
- Long-term baiting shall be reviewed regularly.

15.11 ENVIRONMENTAL RISK ASSESSMENT

Contractors shall assess risks to:

- Surface water drains.
- Foul water drains.
- Watercourses.
- Rivers.
- Streams.
- Ponds.
- Groundwater.
- Protected habitats.
- Wildlife.
- Non-target species.

Particular attention shall be given to:

- Waste compounds.
- Food production areas.
- Agricultural premises.
- Livestock facilities.
- Sensitive environmental locations.

Environmental protection shall take precedence over treatment where contamination risks cannot be adequately controlled.

15.12 NON-TARGET SPECIES PROTECTION

Contractors shall assess risks to:

Domestic Animals

- Dogs.
- Cats.

Wildlife

- Hedgehogs.

- Foxes.
- Birds of prey.
- Songbirds.

Protected Species

- Bats.
- Nesting birds.
- Badgers.

Where protected species are identified:

- Stop work.
- Notify management.
- Seek specialist advice.

15.13 PERMIT TO WORK INTERFACE

Where required by the client, contractors shall comply with:

- Permit-to-work systems.
- Site-specific RAMS.
- Contractor control procedures.
- Security procedures.
- Site inductions.
- Emergency arrangements.

No work shall commence until required permits have been obtained.

15.14 TREATMENT REPORTING

Treatment reports shall include:

- Site details.
- Date and time.
- Pest identified.
- Activity levels.
- Products used.
- Active ingredients.
- Quantities used.
- Bait locations.
- Environmental observations.
- Recommendations.
- Corrective actions.

- Follow-up requirements.

Digital records shall be retained in accordance with company procedures.

15.15 CUSTOMER RESPONSIBILITIES

The client shall:

- Provide safe access.
- Inform contractors of site hazards.
- Provide induction where required.
- Provide permit-to-work arrangements where required.
- Follow treatment recommendations.
- Protect treatment areas.
- Report changes in pest activity.
- Maintain proofing and hygiene standards.

15.16 STOP WORK CRITERIA

The contractor shall immediately suspend work where:

- Public safety is compromised.
- Food contamination risks exist.
- Permit requirements are not met.
- Unsafe structural conditions exist.
- Environmental contamination may occur.
- Protected species are identified.
- Aggressive behaviour is encountered.
- Vehicle movement risks cannot be controlled.

Work shall not recommence until risks have been reviewed and adequately controlled.

15.17 RESIDUAL RISK ASSESSMENT

Following implementation of all control measures contained within this RAMS, commercial pest management activities undertaken by approved self-employed contractors on behalf of District Pest Control Ltd are considered to present a LOW residual risk.

This assessment shall be reviewed annually or sooner following:

- Legislative changes.
- Significant incidents.
- Environmental incidents.
- Audit findings.
- Introduction of new products.
- Introduction of new equipment.

- Significant changes in work activities.

16. VEHICLE OPERATIONS & DRIVING FOR WORK

16.1 PURPOSE

This Risk Assessment applies to all vehicle operations undertaken by self-employed contractors operating on behalf of District Pest Control Ltd.

The purpose of this assessment is to ensure the safe operation of vehicles used for pest management activities and to minimise risks to:

- Contractors
- Employees
- Customers
- Members of the public
- Other road users
- Pedestrians
- Property
- Wildlife
- The Environment

This section applies to all journeys undertaken for business purposes, including travel between appointments, transport of pesticides, inspections, emergency call-outs and waste transportation.

16.2 POLICY STATEMENT

Driving is one of the highest risk activities undertaken by pest control contractors.

District Pest Control Ltd requires all self-employed contractors to operate vehicles safely, responsibly and in compliance with:

- Road Traffic Legislation
- Health & Safety Legislation
- Environmental Legislation
- Insurance Requirements
- Manufacturer Recommendations
- Company Procedures

Safety shall take priority over appointment schedules, workload demands and customer expectations.

No contractor shall undertake driving activities where they are unfit, fatigued or otherwise unable to safely operate a vehicle.

16.3 CONTRACTOR RESPONSIBILITIES

Self-employed contractors are responsible for ensuring:

Vehicle Compliance

- Vehicle is roadworthy.
- Vehicle is appropriately insured for business use.
- Vehicle has a valid MOT where applicable.
- Vehicle taxation requirements are met.
- Manufacturer servicing schedules are followed.
- Defects are rectified promptly.

Driver Compliance

- Hold a valid driving licence.
- Inform District Pest Control Ltd of licence endorsements or restrictions.
- Comply with road traffic legislation.
- Drive safely and responsibly.
- Assess weather and road conditions.

Load Security

- Equipment is secured.
- Pesticides are stored safely.
- Spill kits are carried.
- Products remain in original containers.
- Loads cannot move during transport.

16.4 VEHICLE RISK ASSESSMENT

Hazard	Persons at Risk	Initial Risk	Control Measures	Residual Risk
Road Traffic Collision	Contractor / Public	 20	Driver competence, defensive driving, vehicle maintenance	 5
Reversing Accident	Public / Contractor	 16	Reverse only when necessary, observation checks	 4
Pedestrian Impact	Public	 16	Site awareness, controlled vehicle movements	 4

Vehicle Breakdown	Contractor	 12	Vehicle inspections and maintenance	 4
Driver Fatigue	Contractor / Public	 16	Work planning, rest breaks	 5
Adverse Weather	Contractor / Public	 16	Journey assessment, postpone travel where necessary	 4
Mobile Phone Distraction	Contractor / Public	 16	Hands-free only where lawful, no mobile use while driving	 4
Theft of Pesticides	Public / Environment	 15	Locked storage and vehicle security	 4
Chemical Spill During Transit	Public / Environment	 15	Secure storage and spill response equipment	 4
Unsecured Loads	Public / Contractor	 15	Load restraint procedures	 4

16.5 DAILY VEHICLE INSPECTIONS

Contractors shall complete a visual vehicle inspection prior to commencing work.

Checks should include:

Vehicle Condition

- ☐ Tyres in good condition
- ☐ Lights operational
- ☐ Indicators operational
- ☐ Mirrors secure

- ☐ Windscreen free from significant damage
- ☐ Wipers operational
- ☐ Washer fluid available
- ☐ Brakes functioning correctly
- ☐ Fuel level adequate

Safety Equipment

- ☐ First Aid Kit
- ☐ Spill Kit
- ☐ Warning Triangle (where applicable)
- ☐ High Visibility Vest
- ☐ Torch
- ☐ Fire Extinguisher (where provided)

Pest Control Equipment

- ☐ Chemicals secure
- ☐ Products labelled
- ☐ PPE available
- ☐ SDS available electronically
- ☐ Equipment secured

16.6 PESTICIDE TRANSPORTATION

All pesticides shall be transported in accordance with:

- Product Labels
- COSHH Assessments
- Manufacturer Instructions
- Applicable Transport Legislation

Contractors shall:

- Store products upright.
- Prevent container damage.
- Maintain original packaging.
- Prevent unauthorised access.
- Segregate pesticides from food and drink.
- Secure products against movement.

Products shall not be transported in passenger compartments where reasonably practicable.

16.7 VEHICLE STORAGE OF PESTICIDES

Vehicles used for pest management operations shall:

- Remain locked when unattended.
- Prevent public access to pesticides.
- Provide secure storage compartments where possible.
- Protect products from extreme temperatures.
- Protect products from direct sunlight.
- Prevent leakage and contamination.

Pesticides shall not be left unsecured.

16.8 COMMERCIAL SITE VEHICLE MOVEMENTS

Additional risks exist within commercial premises.

Contractors shall assess:

- Pedestrian routes.
- Loading bays.
- Forklift activity.
- Delivery traffic.
- Reversing vehicles.
- Blind spots.
- Site traffic management plans.

Where required:

- High visibility clothing shall be worn.
- Site speed limits shall be observed.
- Site traffic management procedures shall be followed.

16.9 DRIVER FATIGUE MANAGEMENT

Contractors shall not drive where:

- Excessively tired.
- Impaired through illness.
- Impaired through medication.
- Impaired through alcohol.
- Impaired through drugs.

Contractors shall:

- Take regular breaks.

- Plan journeys.
- Allow sufficient travel time.
- Avoid excessive working hours.

Where fatigue is identified, travel shall be postponed.

16.10 ADVERSE WEATHER

Contractors shall assess:

- Ice.
- Snow.
- Flooding.
- Storm conditions.
- High winds.
- Reduced visibility.

Work shall be postponed where travel risks become unacceptable.

Particular attention shall be given to:

- Rural roads.
- Flood-prone areas.
- Coastal routes.
- Remote locations.

16.11 ENVIRONMENTAL PROTECTION

Contractors shall ensure vehicle operations do not result in:

- Chemical pollution.
- Surface water contamination.
- Groundwater contamination.
- Fuel contamination.
- Wildlife harm.

Special consideration shall be given where vehicles are operating near:

- Rivers.
- Streams.
- Watercourses.
- Ponds.
- Surface water drains.
- Sensitive habitats.

Environmental protection shall take precedence over operational requirements where risks cannot be adequately controlled.

16.12 VEHICLE INCIDENT RESPONSE

In the event of:

Road Traffic Collision

- Stop immediately.
- Make area safe.
- Contact emergency services where necessary.
- Exchange details.
- Notify District Pest Control Ltd.

Chemical Spill

- Stop work.
- Contain spill.
- Prevent entry into drains.
- Use spill kit.
- Notify District Pest Control Ltd.
- Record incident.

Vehicle Breakdown

- Move to a safe location where possible.
- Use warning devices where required.
- Contact recovery services.
- Inform affected customers.

16.13 STOP WORK CRITERIA

Driving activities shall not commence or continue where:

- Vehicle defects present safety risks.
- Weather conditions create unacceptable danger.
- Driver fatigue is identified.
- Driver is impaired.
- Loads cannot be secured.
- Pesticides cannot be transported safely.
- Environmental contamination risks cannot be controlled.

Safety shall take precedence over appointment schedules and operational requirements.

16.14 RESIDUAL RISK ASSESSMENT

Following implementation of the controls contained within this RAMS, vehicle operations and driving for work undertaken by approved self-employed contractors on behalf of District Pest Control Ltd are considered to present a LOW to MODERATE residual risk.

Driving remains one of the highest risk activities undertaken within the pest management industry and therefore requires continual assessment, monitoring and professional judgement by contractors.

17. WASP NEST TREATMENTS

17.1 PURPOSE

This Risk Assessment applies to the inspection and treatment of wasp nests undertaken by self-employed contractors operating on behalf of District Pest Control Ltd.

The purpose of this assessment is to ensure that wasp nest treatments are undertaken safely while protecting:

- Contractors
- Customers
- Occupants
- Members of the public
- Domestic animals
- Non-target species
- Property
- The environment

This assessment applies solely to wasp nest treatments that can be safely accessed from ground level or from safe internal access locations.

17.2 SCOPE OF WORK

Permitted activities include:

- Inspection of suspected wasp activity.
- Identification of active wasp nests.
- Ground-level wasp nest treatments.
- Treatments accessible from safe standing positions.
- Treatments accessible via internal loft access where no work at height is required.
- Follow-up inspections.
- Advice and recommendations to customers.

17.3 PROHIBITED ACTIVITIES

The following activities are strictly prohibited:

Working at Height

- Roof access.
- Roof ladder use.
- Extension ladder use externally.
- Working from scaffolding.
- Working from MEWPs.
- Tree climbing.
- Accessing elevated structures.
- Chimney access.
- Working from balconies.
- Working from unstable surfaces.

High-Level Nest Treatments

Contractors shall not attempt to treat nests where safe access cannot be achieved from ground level.

Where nests are located:

- Roof spaces requiring external access.
- Chimneys.
- High eaves.
- Gable ends.
- Trees.
- Utility structures.
- Elevated commercial structures.

The treatment shall be declined and referred to District Pest Control Ltd management for review.

No contractor shall place themselves at risk to complete a wasp treatment.

17.4 RISK PROFILE

Wasp nest treatments present hazards including:

- Multiple stings.
- Allergic reactions.
- Anaphylaxis.
- Aggressive insect behaviour.
- Public exposure.
- Domestic animal exposure.
- Chemical exposure.
- Environmental contamination.

Overall Initial Risk Rating:  VERY HIGH

Residual Risk Rating Following Controls:  MODERATE

17.5 PRE-TREATMENT INSPECTION

Before treatment the contractor shall:

Confirm Species

- Confirm the pest is a wasp nest.
- Assess activity levels.
- Identify nest location.
- Assess accessibility.

Assess Occupancy

- Children present.
- Vulnerable persons.
- Domestic animals.
- Public access.

Assess Environmental Factors

- Surface water drains.
- Watercourses.
- Wildlife activity.
- Weather conditions.
- Wind direction.

Assess Treatment Area

- Safe access.
- Escape route.
- Exclusion zone.
- Public protection measures.

Where risks cannot be adequately controlled, treatment shall not proceed.

17.6 WASP NEST TREATMENT RISK ASSESSMENT

Hazard	Persons at Risk	Initial Risk	Control Measures	Residual Risk
Multiple wasp stings	Contractor	 16	PPE, treatment planning, escape route	 6
Severe allergic reaction	Contractor	 20	Avoid disturbing nest unnecessarily, emergency procedures	 5
Aggressive wasp behaviour	Contractor	 16	Correct treatment technique, retreat to safe area	 6
Public exposure	Public	 15	Exclusion zone and customer briefing	 4

Child exposure	Children	 15	Restrict access before treatment	 4
Pet exposure	Domestic animals	 15	Remove animals from treatment area	 4
Chemical exposure	Contractor	 12	COSHH controls and PPE	 4
Environmental contamination	Environment	 15	Environmental assessment and controlled application	 4
Slip or trip during treatment	Contractor	 12	Dynamic risk assessment	 4

17.7 PERSONAL PROTECTIVE EQUIPMENT

Minimum PPE shall include:

- Wasp suit or protective coveralls.
- Protective gloves.
- Safety footwear.
- Eye protection where required.
- Respiratory protection where identified by COSHH assessment.

PPE shall be inspected prior to use.

Damaged PPE shall not be used.

17.8 ENVIRONMENTAL PROTECTION

Prior to treatment the contractor shall complete an Environmental Risk Assessment.

Assessment shall include:

Water Protection

- Surface water drains.
- Watercourses.
- Streams.
- Rivers.
- Ponds.
- Ditches.

Wildlife Protection

- Pollinating insects.
- Birds.
- Domestic animals.
- Non-target species.

Pollution Prevention

Products shall not be applied where contamination may occur.

Pesticides shall not be allowed to enter:

- Surface water drains.
- Watercourses.
- Groundwater.
- Ponds.
- Streams.
- Sensitive habitats.

Treatment shall cease immediately where contamination risks are identified.

17.9 WEATHER CONDITIONS

Treatment shall not proceed where:

- Wind speeds create spray drift risks.
- Heavy rain is present.
- Storm conditions exist.
- Visibility is significantly reduced.

Weather conditions shall be assessed immediately prior to treatment.

17.10 CUSTOMER SAFETY

Prior to treatment customers shall be advised to:

- Remain clear of treatment areas.
- Keep children away from treatment areas.
- Keep pets away from treatment areas.
- Follow all post-treatment instructions.

The treatment area shall remain restricted until the contractor confirms it is safe.

17.11 EMERGENCY PROCEDURES

In the event of:

Multiple Stings

- Withdraw immediately.
- Move to a safe area.
- Seek medical assistance if required.

Suspected Anaphylaxis

Symptoms may include:

- Breathing difficulties.
- Swelling.
- Collapse.
- Severe allergic reaction.

Action:

- Call emergency services immediately.
- Seek urgent medical assistance.

Chemical Exposure

- Follow COSHH first aid procedures.
- Seek medical advice where necessary.

17.12 STOP WORK CRITERIA

Treatment shall not proceed where:

- External ladder access is required.
- Roof access is required.
- Work at height is required.
- Weather conditions are unsafe.
- Public safety cannot be maintained.
- Environmental contamination may occur.
- Safe access cannot be achieved.
- The nest location cannot be safely treated from ground level.

Safety shall take priority over treatment completion.

17.13 TREATMENT REPORTING

Following treatment the contractor shall complete a treatment report recording:

- Site details.
- Date and time.
- Pest identified.
- Nest location.
- Product used.
- Active ingredient.
- Quantity applied.
- Environmental observations.
- Customer instructions.
- Follow-up requirements.

All records shall be retained in accordance with District Pest Control Ltd procedures.

17.14 RESIDUAL RISK ASSESSMENT

Following implementation of the controls contained within this RAMS, ground-level wasp nest treatments undertaken by approved self-employed contractors on behalf of District Pest Control Ltd are considered to present a MODERATE residual risk.

The principal residual risks remain:

- Wasp stings.
- Allergic reactions.
- Public interference.

These risks are considered acceptable provided all control measures are implemented and the prohibition on working at height is strictly enforced.

Company: District Pest Control Ltd

18. BIOLOGICAL HAZARDS

18.1 PURPOSE

This Risk Assessment applies to biological hazards that may be encountered by self-employed contractors undertaking pest management activities on behalf of District Pest Control Ltd.

Pest control activities routinely expose contractors to biological contaminants originating from rodents, insects, birds, animal waste, decomposing carcasses, contaminated environments and human activity.

The purpose of this assessment is to identify, evaluate and control biological risks to protect:

- Contractors
- Customers
- Occupants
- Members of the public
- Domestic animals
- Livestock
- The Environment

18.2 SCOPE

This assessment applies to:

- Rodent infestations
- Flea infestations
- Bed bug infestations
- Cockroach infestations
- Fly infestations
- Dead rodent removal
- Contaminated loft spaces
- Waste storage areas
- Commercial refuse compounds
- Food premises
- Agricultural premises
- Domestic premises

18.3 BIOLOGICAL HAZARD RISK ASSESSMENT

Hazard	Potential Harm	Initial Risk	Control Measures	Residual Risk
Rodent urine	Leptospirosis (Weil's Disease)	 15	PPE, hygiene controls, hand washing	 4
Rodent droppings	Disease transmission	 15	Avoid dust generation, PPE	 4
Rodent carcasses	Bacterial contamination	 15	Gloves, controlled disposal	 4
Flea infestations	Bites and skin irritation	 12	PPE and treatment controls	 3
Bed bug infestations	Bites and allergic reactions	 12	PPE and inspection procedures	 3
Cockroach infestations	Food contamination	 15	Hygiene controls and PPE	 4
Fly infestations	Food contamination	 15	Hygiene controls and treatment procedures	 4
Animal faeces	Infection risk	 15	PPE and hygiene procedures	 4
Needle-stick injury	Blood-borne infection	 16	Stop work and sharps procedures	 4

Mould
contamination

Respiratory irritation  15

Respiratory protection  4

18.4 LEPTOSPIROSIS (WEIL'S DISEASE)

Rodent urine may contain bacteria capable of causing Leptospirosis.

Exposure routes include:

- Broken skin.
- Cuts and abrasions.
- Contact with contaminated water.
- Contact with contaminated surfaces.

Control Measures:

- Cover cuts before work.
- Wear suitable gloves.
- Avoid hand-to-mouth contact.
- Wash hands thoroughly.
- Report flu-like symptoms following exposure.

Medical advice should be sought immediately if symptoms develop following suspected exposure.

18.5 CONTAMINATED ENVIRONMENTS

Contractors may encounter:

- Rodent infestations.
- Animal carcasses.
- Human waste.
- Animal waste.
- Decomposing materials.
- Food contamination.

Contractors shall:

- Wear appropriate PPE.
- Minimise disturbance of contaminated materials.
- Follow hygiene procedures.
- Dispose of contaminated waste appropriately.

18.6 DEAD RODENT REMOVAL

Where carcass retrieval is undertaken:

- Disposable gloves shall be worn.
- Direct contact shall be avoided.
- Suitable collection equipment shall be used.
- Carcasses shall be double-bagged where appropriate.
- Disposal shall comply with local waste requirements.

Hands shall be washed immediately following completion.

18.7 SHARPS & DRUG PARAPHERNALIA

Contractors may encounter:

- Hypodermic needles.
- Drug paraphernalia.
- Clinical waste.

Where discovered:

- Stop work immediately.
- Do not handle directly.
- Notify the customer where appropriate.
- Escalate to District Pest Control Ltd.

Contractors shall not undertake clinical waste removal.

18.8 HYGIENE REQUIREMENTS

Contractors shall:

- Wash hands regularly.
- Carry hand sanitiser.
- Avoid eating during treatment activities.
- Avoid smoking during treatment activities.
- Remove contaminated PPE safely.
- Prevent cross contamination between sites.

18.9 STOP WORK CRITERIA

Work shall cease immediately where:

- Significant biological contamination exists.
- Human waste presents a risk.
- Sharps are identified.
- Clinical waste is present.
- Contractor safety cannot be maintained.

18.10 RESIDUAL RISK ASSESSMENT

Following implementation of the controls contained within this RAMS, biological hazards associated with pest management activities are considered to present a LOW residual risk.

19. OCCUPATIONAL HEALTH RISKS

19.1 PURPOSE

District Pest Control Ltd recognises that occupational health risks may develop over time through repeated exposure to biological agents, chemicals, manual handling activities, driving, environmental conditions and workplace stressors.

The objective of this assessment is to prevent long-term injury, illness and health deterioration amongst self-employed contractors.

19.2 OCCUPATIONAL HEALTH RISK ASSESSMENT

Hazard	Potential Harm	Initial Risk	Control Measures	Residual Risk
Rodent allergens	Respiratory irritation	 15	PPE and hygiene controls	 4
Pesticide exposure	Dermatitis	 15	COSHH controls and PPE	 4
Pesticide exposure	Respiratory irritation	 15	Product controls and ventilation	 4
Manual handling	Musculoskeletal injury	 12	Safe lifting techniques	 4
Driving	Fatigue and stress	 15	Journey planning and breaks	 4
Lone working	Stress and anxiety	 12	Communication procedures	 4
Heat exposure	Heat stress	 12	Hydration and welfare	 3
Cold exposure	Cold stress	 12	Suitable clothing	 3
Noise exposure	Hearing irritation	 8	Minimise exposure	 2

Repetitive
activities

Musculoskeletal
disorders

 12

Task variation

 4

19.3 CHEMICAL HEALTH RISKS

Contractors shall:

- Follow COSHH Assessments.
- Read product labels.
- Use appropriate PPE.
- Follow manufacturer instructions.
- Prevent unnecessary exposure.
- Maintain good personal hygiene.

No pesticide shall be used outside its approved conditions of use.

19.4 MANUAL HANDLING

Typical activities include:

- Carrying equipment.
- Transporting bait stations.
- Carrying ladders.
- Moving furniture during inspections.
- Transporting waste.

Control Measures:

- Avoid unnecessary lifting.
- Use correct lifting techniques.
- Assess load weight before lifting.
- Seek assistance where required.

Contractors shall not undertake activities likely to result in injury.

19.5 DRIVING & FATIGUE

Driving is recognised as one of the highest occupational risks.

Contractors shall:

- Plan journeys.
- Take adequate rest breaks.
- Avoid excessive working hours.
- Assess weather conditions.
- Stop driving where fatigue develops.

Contractors shall not drive when tired or impaired.

19.6 STRESS MANAGEMENT

Potential causes include:

- Excessive workload.
- Lone working.
- Customer complaints.
- Aggressive behaviour.
- Time pressures.

Contractors shall:

- Plan workloads realistically.
- Report concerns where necessary.
- Take appropriate rest periods.
- Prioritise safety over productivity.

19.7 WELFARE REQUIREMENTS

Self-employed contractors are responsible for ensuring access to:

- Drinking water.
- Suitable meals.
- Rest breaks.
- Toilet facilities where reasonably practicable.
- Weather appropriate clothing.
- First aid equipment.

Fitness for work remains the responsibility of the contractor.

19.8 HEALTH SURVEILLANCE

Where appropriate, contractors should monitor:

- Skin irritation.
- Respiratory symptoms.
- Allergic reactions.
- Musculoskeletal discomfort.
- Stress-related symptoms.

Medical advice should be sought where symptoms persist.

19.9 FITNESS FOR WORK

Contractors shall not undertake work where affected by:

- Alcohol.
- Drugs.
- Medication causing impairment.
- Fatigue.
- Illness.
- Medical conditions affecting safe working.

The contractor remains responsible for determining their fitness for work.

19.10 RESIDUAL RISK ASSESSMENT

Following implementation of the controls contained within this RAMS, occupational health risks associated with pest management activities undertaken on behalf of District Pest Control Ltd are considered to present a LOW residual risk.

6. CORPORATE RISK MATRIX

Severity / Likelihood	1 Rare	2 Unlikely	3 Possible	4 Likely	5 Almost Certain
5 Catastrophic	 5	 10	 15	 20	 25
4 Major Injury	 4	 8	 12	 16	 20
3 Moderate Injury	 3	 6	 9	 12	 15
2 Minor Injury	 2	 4	 6	 8	 10
1 Insignificant	 1	 2	 3	 4	 5

Risk Classification

Score	Classification	Action
1-4	Low	Acceptable
5-9	Moderate	Monitor and control
10-14	High	Additional controls required
15-19	Very High	Management review required
20-25	Intolerable	Work prohibited until reduced

7. DYNAMIC RISK ASSESSMENT

Prior to commencing work technicians shall assess:

Assessment Area	Requirements
Access & Egress	Safe access and emergency exit
Structural Safety	No risk of collapse
Electrical Safety	No exposed conductors
Occupants	Children, elderly, vulnerable persons
Pets	Domestic animals secured
Wildlife	Non-target species identified
Environment	Watercourses, drains, protected habitats
Weather	Suitable for treatment
Public Safety	Adequate segregation possible
COSHH	Product assessment reviewed

Where risks cannot be adequately controlled, work shall cease.

8. AUTHORITY TO STOP WORK

Any employee or subcontractor may stop work where:

- Unsafe conditions exist.
- Aggressive behaviour is encountered.
- Asbestos is suspected.
- Protected species are identified.
- Public safety is compromised.
- Environmental contamination may occur.
- Safe ladder use cannot be achieved.
- Structural integrity is in doubt.

9. LONE WORKING

Hazard	Persons at Risk	Initial Risk	Controls	Residual Risk
Assault or aggression	Technician	 16	Lone worker procedure, mobile phone, withdrawal policy	 4
Medical emergency	Technician	 12	Daily schedule, welfare checks	 4
Dog attack	Technician	 12	Animals secured before work	 4
Slips, trips and falls	Technician	 12	Dynamic assessment	 4

10. DOMESTIC PREMISES

Hazard	Persons at Risk	Initial Risk	Controls	Residual Risk
Child exposure	Occupants	 20	Occupant briefing, secure treatments	 4
Pet exposure	Animals	 16	Treatment restrictions and advice	 4
Chemical exposure	Occupants	 15	COSHH controls and re-entry periods	 4
Trips and falls	Occupants	 12	Safe work area maintained	 4

11. COMMERCIAL PREMISES

Hazard	Persons at Risk	Initial Risk	Controls	Residual Risk
Food contamination	Staff/Public	 20	HACCP compliance	 4
Public exposure	Public	 16	Signage and segregation	 4
Vehicle movement	Staff/Public	 15	Traffic management	 4
Contractor interface	Staff	 12	Site induction and permits	 4

12. VEHICLE OPERATIONS

Hazard	Initial Risk	Controls	Residual Risk
Road traffic collision	 20	Driver checks, vehicle maintenance	 5
Reversing incidents	 16	Reverse only when necessary	 4
Loading and unloading	 12	Manual handling controls	 4
Theft of pesticides	 15	Locked storage compartments	 4

13. INDOOR LADDER USE ONLY

Roof access prohibited.

External ladder work prohibited.

Hazard	Initial Risk	Controls	Residual Risk
Fall from ladder	 16	EN131 ladder, inspection, 3-point contact	 4
Falling objects	 12	Exclusion zone	 4
Ladder collapse	 15	Pre-use inspection	 4

14. RODENT CONTROL

Hazard	Initial Risk	Controls	Residual Risk
Rodenticide exposure	 15	COSHH compliance	 4
Child access to bait	 20	Tamper resistant stations	 4
Pet access to bait	 16	Locked stations	 4
Disease transmission	 15	PPE and hygiene procedures	 4
Secondary poisoning	 15	Carcass retrieval programme	 4
Missing bait stations	 12	Site maps and audits	 3

15. WASP NEST TREATMENTS

Hazard	Initial Risk	Controls	Residual Risk
Multiple stings	 16	PPE and exclusion zones	 6
Anaphylaxis	 20	Emergency procedures	 5
Ladder falls	 16	Ladder controls	 4
Public exposure	 12	Site segregation	 4

16. FLEA TREATMENTS

Hazard	Initial Risk	Controls	Residual Risk
Chemical exposure	 12	COSHH controls	 4
Allergic reaction	 8	PPE and ventilation	 3
Occupant exposure	 12	Re-entry instructions	 3

17. BED BUG TREATMENTS

Hazard	Initial Risk	Controls	Residual Risk
Chemical exposure	 12	COSHH compliance	 4
Manual handling	 8	Safe lifting techniques	 2
Electrical hazards	 15	Isolation where required	 3

20. PPE REQUIREMENTS

Minimum PPE:

- Safety Footwear
- Nitrile Gloves
- Safety Glasses
- Respiratory Protection (where required)
- Coveralls
- High Visibility Clothing
- First Aid Kit

Technicians are responsible for inspection, maintenance and replacement.

25. ENVIRONMENTAL RISK ASSESSMENT

Hazard	Initial Risk	Controls	Residual Risk
Surface water contamination	 15	ERA before treatment	 4
Drain contamination	 15	Drain assessment	 4
Wildlife poisoning	 15	CRRU stewardship	 4
Chemical spill	 16	Spill kits carried	 4
Waste disposal failure	 12	Waste transfer records	 3

26. NON-TARGET SPECIES PROTECTION

Hazard	Initial Risk	Controls	Residual Risk
Dog exposure	 16	Secure bait stations	 4
Cat exposure	 15	Carcass retrieval	 4
Hedgehog exposure	 15	Site assessment	 4
Bird of prey exposure	 15	Stewardship controls	 4
Livestock exposure	 15	Restricted treatment zones	 4

28. INTEGRATED PEST MANAGEMENT POLICY

Treatment Hierarchy

1. Proofing
2. Exclusion
3. Hygiene Improvements
4. Waste Management Improvements
5. Habitat Modification
6. Non-Toxic Monitoring
7. Mechanical Trapping
8. Targeted Pesticide Application
9. Monitoring & Review

Rodenticides shall only be used where justified and proportionate.

30. WASTE MANAGEMENT

Hazardous Waste:

- Rodenticides
- Contaminated PPE
- Contaminated absorbents
- Unused pesticides

Disposal:

Authorised waste contractor only.

Non-Hazardous Waste:

- Cardboard
- Packaging
- General waste

Waste transfer documentation shall be retained.

35. INCIDENT & NEAR MISS REPORTING

All incidents shall be reported within 24 hours.

Report To:

info@districtpestcontrol.co.uk

Reportable Events:

- Chemical spills
 - Vehicle incidents
 - Wildlife incidents
 - Public exposure
 - Ladder incidents
 - Aggressive behaviour
 - Near misses
-

39. ENVIRONMENTAL ASPECT REGISTER

Activity	Environmental Aspect	Potential Impact
Rodenticide Use	Secondary poisoning	Wildlife
Driving	Vehicle emissions	Carbon impact
Waste disposal	Pollution	Environment
Chemical application	Contamination	Water and soil
Vehicle transport	Spill risk	Environmental damage

DIRECTOR APPROVAL

I confirm that this Risk Assessment and Method Statement has been reviewed and approved for use by District Pest Control Ltd and all authorised subcontractors.

Signed:

Damian Gavin

Director

District Pest Control Ltd

Issue Date: 29 August 2025

Review Date: 29 August 2026