

PEST CONTROL CONTRACT



Aim of our Service

- To eliminate all pests with minimum cost and maximum safety.
- To minimise the risk of re-infestation and to prevent pests of any kind becoming established.
- *It is expected management advised staff are advised on matters affecting pest control including cleaning, housekeeping, storage practices, building structure, proofing requirements and waste storage. A proactive culture of Integrated Pest Control Management is required by all staff. Please note Rats and Mice can enter a small home the size of a pen. There is an onus and a direct legal responsibility on management in accordance with Food Safety Legislation and HACCP principles.*

Pest Control Technicians

- Employ trained competent staff pursuant to Biocides legislation and CRRU standards.

Monthly Visits

- Routine inspections and treatments of agreed areas are required 12 times per annum.
 - Both routine and technical visits, contractors are on call out. Our target is same day response, with an absolute maximum of 24 hours.
- Pest

Control Folder

Routine inspections and treatments will be recorded in each premises pest control folder which is originally supplied, however remains the property of the Client.

- The folder can be easily accessed to all staff as well as to the contractor. It is important that staff are instructed to record in the book any sightings, new evidence or other information which might be useful to our service team.

- Staff and the Pest Control Service team must be informed of the location of the book on their arrival.
- In the absence of a book our technician will take photographs to prove their visit on District Pest Control app. Health and Safety
- All our employees will comply with all statutory legislation.
- Particular attention will be paid to the type of treatment used in both the Nurseries where small children are present and catering areas where food is prepared and served.
- Any precautions that need to be taken due to the nature of a treatment used will be reported to the relevant Site Manager and the Pest Control

Co-ordinator. Permitted Pesticides and Treatments

- No materials may be used which have not been approved by the CRRU full compliance with control of pesticides regulations of Control Of Substances Hazardous to Health (COSHH) or Chemicals Agents Assessment.
- Approved bait containers for rodent control are of the covered box type (Tampered Proof).
- Where children and animals reside and that their safety is paramount. Treatments should always be carried out accordingly. Furthermore, our Pest Control Technicians will abide with company's Health & Safety Policy.
- Safety Data Sheets can be provided on request. These will be forwarded electronically.
- **NO ONE SHOULD INTERFERE WITH BAIT POINTS OTHER THAN OUR AUTHORISED PEST CONTROL TECHNICIANS.**

Electrical Flying Insect Killing Machines (EFKs)

- During routine visits we will check for cleaning and emptying EFKs and for checking their operational efficiency
- Visual Inspection (VI) ▪ Any specific sightings or disturbance likely to lead to an ingress of pests after visual inspections will be reported to management or staff onsite.
- The Visual Inspection will include refuse areas, water course, ditches and vegetation adjacent to the sites likely to harbour pests. Access ▪ Close liaison will be maintained between our Pest Control Technician and client to ensure access to areas is confirmed for specific dates and times. Call Outs
- Where we are requested to treat pests not covered by the contract this job should be actioned only upon receipt of an official separate

invoice for this work. Proposed response times for call outs based on urgency/pest types will be provided. Minor Repair Works and Service ▪ The landlord or owner is obliged to carry out all proofing including minor proofing items such as sealing off small holes around the pipes, minor tile grouting repairs etc.

- If a problem is detected during inspections the appropriate toxic Biocide will be used. Monitors will be replaced after infestation has been dealt with and all materials removed from site. All minor repair work will be quoted separately by us.
- If a more extensive repair or replacement of netting is required this shall be quoted for separately. Pricing
- If any infestations occur between inspections, an emergency service is to be provided. This service will be at no extra cost to the client.

Our Emergency Contact number is

08006895159

- Prices for all products will remain firm and fixed for a period of at least one year from commencement of the contract. Prices will be reviewed on an annual basis.

Communication and Advice

- Excellent standards of communication between our Pest Control Technician and you our client is critical to the smooth running of Commercial pest free premises. Reports
- Reports will include site, pests treated, number of bait point's treatment and any follow up advice.
- Good feedback/reporting about the success of work undertaken is essential so that numbers of bait boxes can be optimised to provide best value

APPENDIX A - Pests Covered by Commercial Pest Control Contract

- Rats and mice
- Crawling insects meaning:-
 - Firebrats
 - Earwigs
 - Booklice
 - Garden Ants
 - Ground Beetles

- Millipedes and Centipedes
- Wharf Borers

Treatment of other pests not listed above may be required periodically.

All other pest not listed above will be priced separately